

Scrutiny for Policies, Children and Families Committee

Friday 20 October 2017

10.00 am Luttrell Room - County Hall,
Taunton



To: The Members of the Scrutiny for Policies, Children and Families Committee

Cllr L Redman (Chairman), Cllr J Lock, Ms Helen Fenn, Mrs Eileen Tipper, Mr Richard Berry, Cllr N Bloomfield, Cllr A Bown, Cllr M Dimery, Cllr N Hewitt-Cooper, Ruth Hobbs, Cllr M Pullin (Vice-Chairman), Cllr J Williams and Cllr N Taylor

All Somerset County Council Members are invited to attend meetings of the Cabinet and Scrutiny Committees.

Issued By Julian Gale, Strategic Manager - Governance and Risk - 12 October 2017

For further information about the meeting, please contact Neil Milne on 01823 359045 or ndmilne@somerset.gov.uk

Guidance about procedures at the meeting follows the printed agenda.

This meeting will be open to the public and press, subject to the passing of any resolution under Section 100A (4) of the Local Government Act 1972.

This agenda and the attached reports and background papers are available on request prior to the meeting in large print, Braille, audio tape & disc and can be translated into different languages. They can also be accessed via the council's website on www.somerset.gov.uk/agendasandpapers



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AGENDA

Item Scrutiny for Policies, Children and Families Committee - 10.00 am Friday 20 October 2017

**** Public Guidance notes contained in agenda annexe ****

1 Apologies for Absence

to receive Members' apologies

2 Declarations of Interest

Details of all Members' interests in District, Town and Parish Councils will be displayed in the meeting room. The Statutory Register of Member's Interests can be inspected via the Community Governance team.

3 Minutes from the previous meeting (Pages 5 - 14)

The Committee is asked to confirm the minutes of the last meeting are accurate.

4 Public Question Time

The Chairman will allow members of the public to ask a question or make a statement about any matter on the agenda for this meeting. **These questions may be taken during the meeting, when the relevant agenda item is considered, at the Chairman's discretion.**

5 Scrutiny Work Programme (Pages 15 - 38)

To discuss any items for the forthcoming work programme. To assist the discussion, the following documents are attached:

- a) – The Cabinet's latest published forward plan;
- b) – Current Work Programme for the Committee;
- c) – Outcome Tracker.

6 West Somerset Opportunity Area (Pages 39 - 42)

To consider this report.

7 Information Management (To Follow)

To consider this report.

8 Family Support Service (Pages 43 - 84)

To consider this report.

9 Any other urgent items of business

The Chairman may raise any items of urgent business.

Guidance notes for the meeting

1. Inspection of Papers

Any person wishing to inspect Minutes, reports, or the background papers for any item on the Agenda should contact the Committee Administrator for the meeting – Neil Milne on 01823 359045 or email: ndmilne@somerset.gov.uk
They can also be accessed via the council's website on www.somerset.gov.uk/agendasandpapers

2. Members' Code of Conduct requirements

When considering the declaration of interests and their actions as a councillor, Members are reminded of the requirements of the Members' Code of Conduct and the underpinning Principles of Public Life: Honesty; Integrity; Selflessness; Objectivity; Accountability; Openness; Leadership. The Code of Conduct can be viewed at: <http://www.somerset.gov.uk/organisation/key-documents/the-councils-constitution/>

3. Minutes of the Meeting

Details of the issues discussed and recommendations made at the meeting will be set out in the Minutes, which the Committee will be asked to approve as a correct record at its next meeting.

4. Public Question Time

If you wish to speak, please tell the Committee's Administrator by 12 noon the (working) day before the meeting.

At the Chairman's invitation you may ask questions and/or make statements or comments about any matter on the Committee's agenda – providing you have given the required notice. You may also present a petition on any matter within the Committee's remit. The length of public question time will be no more than 30 minutes in total.

A slot for Public Question Time is set aside near the beginning of the meeting, after the minutes of the previous meeting have been signed. However, questions or statements about any matter on the Agenda for this meeting may be taken at the time when each matter is considered.

You must direct your questions and comments through the Chairman. You may not take a direct part in the debate. The Chairman will decide when public participation is to finish.

If there are many people present at the meeting for one particular item, the Chairman may adjourn the meeting to allow views to be expressed more freely. If an item on the Agenda is contentious, with a large number of people attending the meeting, a representative should be nominated to present the views of a group.

An issue will not be deferred just because you cannot be present for the meeting. Remember that the amount of time you speak will be restricted, normally to two minutes only.

5. **Exclusion of Press & Public**

If when considering an item on the Agenda, the Committee may consider it appropriate to pass a resolution under Section 100A (4) Schedule 12A of the Local Government Act 1972 that the press and public be excluded from the meeting on the basis that if they were present during the business to be transacted there would be a likelihood of disclosure of exempt information, as defined under the terms of the Act.

6. **Committee Rooms & Council Chamber and hearing aid users**

To assist hearing aid users the following Committee meeting rooms have infra-red audio transmission systems (Luttrell room, Wyndham room, Hobhouse room). To use this facility we need to provide a small personal receiver that will work with a hearing aid set to the T position. Please request a personal receiver from the Committee's Administrator and return it at the end of the meeting.

7. **Recording of meetings**

The Council supports the principles of openness and transparency. It allows filming, recording and taking photographs at its meetings that are open to the public - providing this is done in a non-disruptive manner. Members of the public may use Facebook and Twitter or other forms of social media to report on proceedings and a designated area will be provided for anyone wishing to film part or all of the proceedings. No filming or recording may take place when the press and public are excluded for that part of the meeting. As a matter of courtesy to the public, anyone wishing to film or record proceedings is asked to provide reasonable notice to the Committee Administrator so that the relevant Chairman can inform those present at the start of the meeting.

We would ask that, as far as possible, members of the public aren't filmed unless they are playing an active role such as speaking within a meeting and there may be occasions when speaking members of the public request not to be filmed.

The Council will be undertaking audio recording of some of its meetings in County Hall as part of its investigation into a business case for the recording and potential webcasting of meetings in the future.

A copy of the Council's Recording of Meetings Protocol should be on display at the meeting for inspection, alternatively contact the Committee Administrator for the meeting in advance.

SCRUTINY FOR POLICIES, CHILDREN AND FAMILIES COMMITTEE

Minutes of a Meeting of the Scrutiny for Policies, Children and Families Committee held in the Luttrell Room - County Hall, Taunton, on Friday 15 September 2017 at 10.00 am

Present: Cllr L Redman (Chairman), Cllr M Pullin (Vice-Chairman), Cllr N Bloomfield, Cllr A Bown, Cllr M Dimery, Cllr N Hewitt-Cooper, Cllr J Lock, Cllr N Taylor, Cllr J Williams. Mrs Ruth Hobbs and Mrs Eileen Tipper

Other Members present: Cllr H Davies, Cllr A Govier, Cllr T Munt, Cllr F Nicholson and Cllr R Williams

Apologies for absence: Mr Richard Berry and Ms Helen Fenn

20 **Declarations of Interest** - Agenda Item 2

There were no declarations of interest.

21 **Minutes from the previous meeting** - Agenda Item 3

The Committee agreed the minutes of the last meeting were accurate, providing minute 15.8 was amended to clarify that breastfeeding support services were the responsibility of Somerset County Council and midwifery services were the responsibility of the Clinical Commissioning Group.

With regard to the Committee Champions (page 15), the Chairman asked Members to consider volunteering for the vacancies on Programmes 2 and 3. Cllr Ann Bown volunteered for programme 3. The Chairman confirmed that he will ask the relevant officers to make contact with their Member champion soon. Cllr Lock requested that the nominated officer for programme 5 be updated.

22 **Public Question Time** - Agenda Item 4

Nigel Behan, Unite Branch Secretary, asked a public question in regard to Item 10 – Family Support Services.

Q1 “Options Appraisal – Mechanism for Service Delivery” – Will an integrated public-public In-House Service(s) Improvement and Innovation Plan be fully considered prior to any move towards procurement?

Alison Bell responded to Mr Behan to confirm that a full options appraisal is being developed.

23 **Scrutiny Work Programme** - Agenda Item 5

The Committee considered and noted the Council’s Forward Plan of proposed key decisions in forthcoming months.

The Committee considered and agreed its own work programme and the future agenda items listed. A Committee Member questioned whether exam

achievements were available and should be added as an agenda item to a future meeting. It was clarified that interim results were available but final results would not be published until January 2018 to allow time for appeals. There is usually a slight difference between interim and final results but it is important to allow time for the analysis of different groups and for comparison with other areas. It was highlighted that there has been a significant change to exam standards and also a move from letter grades to number grades.

It was agreed to circulate the interim results electronically and to consider the final results as an agenda item at the 26 January 2018 Committee meeting.

The Committee also accepted the updated outcome tracker and considered the two red items. The Chair reminded the Committee of the importance of completing their DBS check.

The Governance Manager updated the Committee that he had met with the relevant Chairmen regarding a joint meeting of the Adults & Health and Children & Families Scrutiny Committee. Both Chairmen were supportive and it looked as though a joint meeting would take place in January, with a date to be confirmed. Early discussions indicate that the meeting will focus on the Children and Adolescents Mental Health Service (CAMHS), which spans the remit of both committees.

24 **SEND 0-25 - Peer Review Update** - Agenda Item 6

The Committee considered this report that provided an update on progress of the SEND 0-25 intervention nine priorities following the Peer Review report to Scrutiny in June 2017.

SEND 0-25 Intervention arrangements have been put in place to address the findings from the Peer Review and the Committee were asked to consider and comment on these arrangements. The nine multi-agency priority groups have been mobilised and have identified actions which would evidence improvement and improve outcomes for Children and Young people with SEND in Somerset. These are being closely managed until December 2017 with multi-agency strategic leads reporting monthly on progress. The nine priority groups are: Joint commissioning; Health Engagement & Co-ordination; Transitions; Participation; Early help for SEND; Statutory assessment & Education Health & Care Plan (EHCP); Complex Cases; School Improvement and Ofsted Preparation.

The Committee also received the results of the interim Education Health and Care Plan POET survey (Personal Outcomes Evaluation Tool). This survey, available for children and young people, parents and practitioners, offered an opportunity to use the experiences of people who receive SEND services to inform the nine priority group action plans. It was confirmed that these are benchmarked against national results.

Concern was raised over some of the results of the POET survey, in particular: the decrease in those that feel safe and the increase in those home-educated and/or outside of Somerset. The service is aware of these and agrees with the

concern. These are very challenging issues with conflicting interests to balance. They represent a broader, community issue that is bigger than just Children's Services alone. It was suggested that this needs a more strategic view and could be recommended to the Health & Wellbeing Board to consider.

Concern was also raised over the subjective nature of the questions in the survey, the size of the survey and the parameters used if a decrease in score can still be categorised as 'good'. The survey uses a small sample but gives an indication of some of the issues that the service needs to address. The ratings relate to comparison with national performance. Overall, Somerset's results are weaker than the national picture and the service would agree with that indication.

The Committee felt that more information about the survey was required if they will need to be reviewing the report regularly. More clarification was required around the purpose of the survey and how the results impact on improving the outcomes for children in Somerset. After a request to add this to the agenda for the next meeting, it was suggested to wait for the final report to be published. This would then be circulated electronically to Members and any questions arising would then be answered.

The delay in changes to Higher Needs (HN) funding was questioned and the impact this is having on nursery business plans. It was confirmed that there are no planned changes to HN funding in this academic year, only for future funding years. The changes are necessary to ensure proper SEND assessment and funding and to bring Somerset in-line with other authorities. We are still waiting for an announcement from central government regarding the Fairer Funding formula. It was agreed that there is differential practise across school on the use of HN funds.

A member questioned the figures on page 46 and if the conversion target of March will be met. It was clarified that the date relates to a moving cohort of children. Current conversion performance does not indicate that the target will be met by March. The service has been focused on the children who need the transfer most and these cases are often more complicated. The service is reasonably confident that other children will be quicker and simpler to transfer and that they have the necessary resources to achieve. Correct placement will take precedence over achieving the deadline; however, both issues are being addressed.

The Committee noted the report.

25 **Children's Social Care Statutory Customer Feedback report** - Agenda Item 7

The Committee received this report from the Service Manager, Customer Access & Experience. Somerset County Council has a statutory obligation to report on the operation of its complaints procedure in relation to Children's Social Care Services. The regulations require that an annual report is produced that includes; the number of complaints at each stage including those considered by the Local Government Ombudsman; the type, timescale and outcomes of complaints; which customer groups made complaints; learning

and service improvements and a summary equality monitoring data. In addition to this, the annual report contains a summary of the compliments and comments received by the service.

The key messages and findings from the report include:

- 426 pieces of customer feedback received during the period 1 April 2016 to 31 March 2017. This comprised 267 complaints, 124 compliments, 16 comments and 19 member enquiries.
- Virtually all complaints were resolved at the initial stage (Stage 1) with only 4 cases escalated to Stage 2 and/or Local Government Ombudsman investigation.
- The average timescale for resolving a complaint during the year was 26 days. Whilst this exceeds our local 10 day target, it does represent improvement on the previous year (29 days).
- The main reasons for complaints is consistent with last year – communication, service provision and attitude/behaviour of staff. There has been an improvement from 29% to 15% in terms of complaints about attitude/behaviour of staff but complaints about communication have risen from 17% to 22%.
- Recommendations have been made to review the complaints policy and associated processes with a view to improving communication with the customer and resolution timescales. The current policy is to respond in 10 working days. This is not being met and needs to be reviewed.

Members questioned the response timescales of other authorities. This varies between 10 and 25 working days. The service would want to carry out an options appraisal before making any changes to the response timescale. A Member commented that in order to achieve a 'first time fix', it was important to signpost people to the right person first time. The Service Manager agreed with this and stated that she wanted to ensure more resource and quality assurance at the first stage to achieve this and reduce the need for escalation.

It was clarified that there was a typing error in Recommendation 1 (page 55). This should read: 'work with Children's Social Care to *remove* blocks and barriers experienced in the service to working effectively within the complaints process.

The Committee discussed unreasonably persistent complaints. The need for clear communications and timescales was acknowledged; however, after having reviewed the current policy regarding this it was felt that it was not robust enough. The policy will therefore be reviewed and any amendments taken through the decision-making process.

There is a desire to improve and embed learning from complaints in a business as usual manner. This will require a change in organisational culture.

A Member commented that the number of upheld complaints indicated that the Council was listening more. She questioned the number of complaints that go to the ombudsman for investigation. In Children's Services an increase has been noticed. Some complainants go straight to the ombudsman service. The ombudsman service is a free way of gaining independent scrutiny so is welcomed to a certain degree. There are a few complaints at the initial stage with the ombudsman service.

It was confirmed that the service will be reviewing compliments too to analyse them and highlight best practice. This will be linked to the Staff Awards.

A Member noted that 80 out of 246 complainants were classified as children. She questioned how the service ensured that those who are vulnerable were not overpowered by the Council system. It was reported that there is an advocacy service for any children making a complaint and that clarification of advocacy data could be included in future reports.

The Committee noted the report.

26 **Update on Unaccompanied Asylum Seeking Children and Syrian Families** - Agenda Item 8

Dr Orla Dunn presented a report to the Committee which provided an update on the resettlement of Syrian families in Somerset.

The Committee heard that 9 families have been settled through Somerset County Council and a further family has been settled in partnership with a community group. Two more families are due in September 2017 and October 2017. Progress is in line with the Council aspiration to resettle 30 families over a three year period subject to capacity in relevant services.

There has been much progress on integration and resettlement. All families have been enrolled in adult English classes; all children are either in school / nursery and are making progress. Two males from within the first six families to resettle are in work after first year. There has been facilitation of links and integration with local communities including Brownies, Saturday football, and local allotments.

The report also detailed the challenges faced in settling the families. There is a lack of culturally relevant services in Somerset with no similar resident population to integrate families into. Difficulties continue in accessing halal foods, mosques and distance from other Syrian or Arabic speaking families have contributed to some of the recent families to have resettled to each area feeling isolated. Two of the original six families have moved out of Somerset to a larger city and others have wanted to move within Somerset. Unsurprisingly many express a preference to be in larger urban areas with larger numbers of other Syrian or Arabic speaking families and closer proximity to related resources. To address this the service has re-considered suitable resettlement locations and has taken steps to try to ensure a critical minimal number of families in each area.

Sourcing accommodation has also been challenging. Further funding from the Home Office has enabled the exploration of more creative approaches to rental accommodation with the Council paying rent in advance for a period to reassure Landlords. We have also been grateful for a number of 'philanthropic landlords' who have come forward willing to rent properties at below market rates and also flex with the inherent uncertainty that the resettlement programme involves.

Setting up suitable English classes has also been a challenge. Many refugees have come with such limited levels of English and sometimes unfamiliarity with education that they have been unable to access the beginners' provision currently available and this has been limited in scope in most areas compared to a Home Office aspiration of 8 hours a week. We have used additional Home Office funding to commission more suitable bespoke English classes in some areas. This remains a work in progress and in the next year we aim to expand provision. The rate of improved participation is limited in some areas by a lack of numbers to make classes financially or structurally viable. Volunteers have been able to support this by providing English classes. We recognise the value of comprehensive English provision to facilitate integration to the resident communities and provide social networks between resettled families.

In a separate report the Committee received an update from the Unaccompanied Asylum Seeking Children (UASC) team, presented by the Strategic Manager, Children Looked After and Leaving Care.

As of 30 August 2017, Somerset County Council is responsible for 30 UASC children. 14 of these children have arrived as part of the National Transfer scheme over the last year. The remaining 16 have travelled individually over a much longer period and are therefore outside the remit of the transfer scheme. The arrival of these 16 children is therefore unexpected and not planned for.

Somerset prioritised the transfer of male UASC in their later teenage years as we could quickly access appropriate supported accommodation, which the Home Office advised would best suit these young men's needs.

Somerset social workers have facilitated access to appropriate churches and mosques and culturally relevant food, with regular trips to Bristol to provide a wider cultural group. However, most of the UASC have arrived in Somerset expecting to live in a large urban environment. They have, almost universally, not wanted to remain in Somerset, once they understood that they were not in or near a major city. For these young men, their ambition is to move to live in London or the West Midlands to be part of a larger, more international community with greater access to other people of a similar religion and culture.

The inability to feel settled has, for some young men, affected their emotional health adversely. Alongside the trauma of their journeys to this country and the loss of their family, the need to live alongside their compatriots has become an increasing focus. For those young men, where we have been able to find family members or people of significance (such as godparents), in other parts of the country, and supported the UASC to move nearer these people, their emotional health has quickly improved. To a lesser, but still significant extent, a move to living in a culturally varied and urban environment (mainly London or

the West Midlands) has been positive for those young men who have chosen to do this, when they reach 18. These young men would be better served by a social work service, local to the area they now live in. However this is not within the parameters of the transfer scheme, so responsibility for these UASCs' welfare remains with Somerset Children's Social Care.

In consideration of a younger age group of UASC who may be able to settle better into a rural county, the authority has run fostering recruitment campaigns targeting carers for UASC in the last 12 months, but few, if any carers, have come forward to offer exclusively UASC placements. As there are currently insufficient foster placements for children already in the care of the council, it is not pragmatic to accept younger UASC at this time.

It was clarified that if the young men leave Somerset they are still under the responsibility of Somerset until they reach the age of 24. It is more difficult to scrutinise whether their needs are being met when they are outside of Somerset but we try to make local arrangements for them. This is the same for Somerset-born children in care.

It was also clarified that they are still subject to the same rigorous process for asylum and must complete Leave to Remain interviews.

Members questioned how the volunteer groups have generated. Some groups have self-generated and it was confirmed the service is having direct conversations with the Frome volunteer group.

Members questioned whether asylum should be sought in the first European country they arrive in. The children do arrive through Europe but our statutory duty remains for anyone who gets Leave to Remain. It is up to the Home office to determine their legal service and deport if necessary.

Members questioned the impact of UASC on the other work of the service. The service is struggling to fill foster places and is questioning whether it can continue to take part in the national transfer scheme.

The Committee noted the report.

27 **Update on the Medium Term Financial Plan (MTFP) and saving targets - Agenda Item 9**

The Committee received this report from the Strategic Finance Manager which gave an update on the In-Year MTFP savings for Children's Services.

During the months of September 2016 through to February 2017 there were a number of MTFP savings developed under a themed approach. For Children's Services most of the savings that applied to their budgets were under the umbrella of the service redesign theme, with one under the transport theme. The main thrust of the redesign was around reducing some of the service expenditure for high cost services closer to the national benchmark cost. The main area this applies to is in Children's Placements.

The other savings were part of the overall target to reduce building running costs across the Council, and there was a saving aimed at reducing high cost SEN transport routes.

Placement Cost Savings

The target saving in the MTFP for this work is £1.046m and to date there has been good progress to date that provides confidence this saving will be achieved in full although overall placements spend is increasing.

Activities included in this work include:

- A SWAP Audit was conducted to assist target process improvements.
- Recommendations were then taken forward and placement processes were reviewed and altered.
- Provider meetings and events were held to highlight Somerset's children's needs
- Exploration of regional commissioning opportunities
- An Edge of care service has been scoped
- Review of residential Individual Placement Agreements underway.
- Communication and roll-out of processes and procedures to staff.

A SWAP follow up audit will then be commissioned to assess progress and improvements and to assess controls to ensure future compliance with processes.

Reduced Building Running Costs

This saving is part of a bigger target of £1.091m described in the Members' information sheet issued in July as Savings aimed at reducing our building running costs across the council portfolio of assets. This will require consultation with service users in children's centres, libraries and in our mental health accommodation. Savings will come from reduced running costs rather than service activity. The element of the target that is currently assigned to Children's services budgets is approximately £600,000. This must remain a provisional target until the work has been carried out to review which building running costs can be reduced. There has been some slippage in the timeline. It remains to be seen whether we can recover lost ground across the whole target saving. The total value of the saving is not at this stage in question but it is unlikely to be delivered in full in 17/18.

Members raised the timeline for this being achieved and it was confirmed that it is hoped to achieve the saving this year. A Member questioned whether this timeline was realistic.

Transport Savings

The savings in transport will come from a review of high cost SEN routes aimed at saving around £1.45m in total from the current cost. This is going to require a considerable piece of work looking at existing policies, compliance with them and options on how to design the service differently. Work is under way but due to the intensive work required it is unlikely to deliver significant savings in this financial year given the lead in time in consultation work and for the implementation notice required to be ready for term starts. So far, work has concentrated upon incentivising parents for single occupancy journeys and

reviewing high cost multi occupancy journeys including use of in-house fleet. Around £150,000 is assured as a saving but it is difficult to see how the remainder can be achieved without policy changes.

A Member questioned how changes could be made to transport services when they are set by national policy. It was confirmed that a statement by the Secretary of State was expected shortly on the national policy. However, the consultation was focused on the discretionary services in Somerset outside of national policy. The service is looking at different ways of providing transport for example where taxis are being used it is often cheaper to fund parents to transport instead. A Member questioned whether this is being monitored and it was confirmed that there is work to be done to check the children are arriving at school.

The committee noted the report.

28 **Update on Family Support Services** - Agenda Item 10

At the beginning of this item it was confirmed that the draft consultation document was no longer confidential and, therefore, it was not necessary for the Committee to move into confidential session. The committee received a report regarding proposed changes to Family Support Services.

The service is launching a consultation to consider where services should be delivered from and what services should be delivered. The consultation is due to commence in September 2017 and will run for a 10 week period. Members received a copy of the draft consultation document for their comments. It was further confirmed that a Member Non Key Decision on whether to consult was due to be taken on 18 September 2017.

A Member asked for clarification on the nature of the consultation and it was confirmed that this was focused on how to deliver services in the future. It would be a two stage process, firstly working out the model of service and then at a later date how to deliver it. It was further confirmed that an equalities Impact assessment will be carried out on a district basis and will be updated throughout the consultation process.

It was confirmed that Somerset has a lot of Children's Centres in comparison with neighbouring authorities. Other authorities have already been through the process that Somerset is just about to begin. A Member raised the differing geography and rurality of areas and how this may affect models of provision. Whilst this is recognised, it is not realistic to provide a centre in walking distance of all families. It was found that previously services did not reach those families who need it most. A different approach is needed for a more engaging service where staff can visit families in their own home. A Member commented that some families would not welcome services in their own home. Another Member commented that good co-ordinated outreach services work because the most vulnerable families don't use centres.

A Member questioned how outreach services would be provided in rural areas and how urgent cases would be identified. Health visiting is already a universal service so could be a first point of call for the whole county. It was confirmed

that following cuts to the Public Health budget, it was planned to skill mix health visiting staff. This is something that doctors and nurses are already doing.

It was confirmed that there are currently 24 Children's Centres as a number were de-designated in 2014.

Concern was raised about the impact on families on Sedgemoor particularly in light of Hinkley Point C and the associated housing development. The aim is that future services will provide an opportunity to link with universal health and wellbeing services, providing a seamless link to early help services. There will be difficult decisions to make about building but this will preserve staff who make the most difference to the service. This will fit with the One Public Estate programme as Somerset currently has a lot of buildings. We want to invest more in resources because we know early help matters. We are not looking for significant savings but want to reduce the costs associated with maintaining buildings. The aim is to locate the administration of services with other services so professionals can work together for better provision for families.

A Member commented that the consultation document needed to be in plain English and accessible. This was acknowledged and agreed. The aim is to circulate as wide as possible and we will work with Communications colleagues to achieve this. It was commented that fathers also need to be considered and not just mothers.

A Member raised the high level of deprivation in some areas such as, Bridgwater, Highbridge and Glastonbury and that the extra needs in these areas should be considered. She also raised the need to consider access to digital technology and the access and cost of transport for low income families.

It was confirmed that where a property transfer would affect a school or academy, Property Services would carefully consider any lease arrangements.

The Vice-Chair suggested to Members that they visit a Children's Centre soon.

The Committee noted the report.

29 **Any other urgent items of business** - Agenda Item 11

There were no other items of business.

(The meeting ended at 1.10 pm)

**Cllr Leigh Redman
CHAIRMAN**

Somerset County Council Forward Plan of proposed Key Decisions

The County Council is required to set out details of planned key decisions at least 28 calendar days before they are due to be taken. This forward plan sets out key decisions to be taken at Cabinet meetings as well as individual key decisions to be taken by either the Leader, a Cabinet Member or an Officer. The very latest details can always be found on our website at:

<http://democracy.somerset.gov.uk/mgListPlans.aspx?RPId=134&RD=0&FD=1&bcr=1>

Regulation 8 of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 defines a key decision as an executive decision which is likely:

(a) to result in the relevant local authority incurring expenditure which is, or the making of savings which are, significant having regard to the relevant local authority's budget for the service or function to which the decision relates; or

(b) to be significant in terms of its effects on communities living or working in an area comprising two or more wards or electoral divisions in the area of the relevant local authority.

The Council has decided that the relevant threshold at or above which the decision is significant will be £500,000 for capital / revenue expenditure or savings. Money delegated to schools as part of the Scheme of Financial Management of Schools exercise is exempt from these thresholds once it is delegated to the school.

Cabinet meetings are held in public at County Hall unless Cabinet resolve for all or part of the meeting to be held in private in order to consider exempt information/confidential business. The Forward Plan will show where this is intended. Agendas and reports for Cabinet meetings are also published on the Council's website at least five clear working days before the meeting date.

Individual key decisions that are shown in the plan as being proposed to be taken "not before" a date will be taken within a month of that date, with the requirement that a report setting out the proposed decision will be published on the Council's website at least five working days before the date of decision. Any representations received will be considered by the decision maker at the decision meeting.

In addition to key decisions, the forward plan shown below lists other business that is scheduled to be considered at a Cabinet meeting during the period of the Plan, which will also include reports for information. The monthly printed plan is updated on an ad hoc basis during each month. *Where possible the County Council will attempt to keep to the dates shown in the Plan. It is quite likely, however, that some items will need to be rescheduled and new items added as new circumstances come to light.* Please ensure therefore that you refer to the most up to date plan.

For general enquiries about the Forward Plan:

- You can view it on the County Council web site at <http://democracy.somerset.gov.uk/mgListPlans.aspx?RPId=134&RD=0&FD=1&bcr=1>
- You can arrange to inspect it at County Hall (in Taunton).
- Alternatively, copies can be obtained from Scott Wooldridge or Julia Jones in the Community Governance Team by telephoning (01823) 359027 or 357628.

To view the Forward Plan on the website you will need a copy of Adobe Acrobat Reader available free from www.adobe.com
Please note that it could take up to 2 minutes to download this PDF document depending on your Internet connection speed.

To make representations about proposed decisions:

Please contact the officer identified against the relevant decision in the Forward Plan to find out more information or about how your representations can be made and considered by the decision maker.

The Agenda and Papers for Cabinet meetings can be found on the County Council's website at:
<http://democracy.somerset.gov.uk/ieListMeetings.aspx?CId=134&Year=0>

Weekly version of plan published on 3 October 2017

FP Refs	Decision Date/Maker	Details of the proposed decision	Documents and background papers to be available to decision maker	Does the decision contain any exempt information requiring it to be considered in private?	Contact Officer for any representations to be made ahead of the proposed decision
<p>FP/17/08/15 First published: 1 September 2017</p>	<p>10 Oct 2017 Public Health Director</p>	<p>Issue: New Model of Healthy Weight Services Decision: To agree a new model of healthy weight services from 1st January 2018 at the end of the current contract. This new model will be a population-level approach to encourage healthy eating and physical activity.</p>	<p>Healthy Eating and Physical Activity Support Appendix 1 Healthy eating and physical activity support model Appendix 2 Making Every Contact Count</p>		<p>Matthew Hibbert, Public Health Specialist</p>
<p>FP/17/07/12 First published: 27 July 2017</p>	<p>12 Oct 2017 Cabinet Member for Children and Families</p>	<p>Issue: Creation of a new Academy in Somerset Decision: The Secretary of State for Education has directed via an Academy Order, the conversion to Academy Status for Ashill Community School. This is a technical decision to facilitate the transfer of non fixed assets.</p>	<p>Acadmies Act 2010 Creation of a new Academy in Somerset</p>		<p>Elizabeth Smith, Service Manager – Schools Commissioning Tel: 01823 356260</p>

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<p>FP/17/06/04 First published: 13 June 2017</p>	<p>Not before 15th Oct 2017 Cabinet Member for Resources and Economic Development</p>	<p>Issue: Disposal of Surplus Land and Farms Decision: Authority to conclude negotiations for the disposal of surplus land and farms including those disposals to be conducted via public auction, as appropriate.</p>	<p>Disposal of surplus county farms and Woodland Appendix A - Member Key Decision - County Farm Disposals Chilton Polden land Croscombe Middle Thrupe Farm-A3 @ 5000 Edington-A4 @ 5000 Oxenford Farm-A3 7500 Willetts & Paul's Copse and D23, Donyatt Cabinet Minutes June and July 2010: County Farm Review Cabinet Member Key Decision 18 October 2010: County Farm Estate – Outcome of farm by farm reviews</p>	<p>Part exempt</p>	<p>Charlie Field, Estates Manager, Corporate Property Tel: 01823355325</p>
<p>FP/17/08/01 First published: 14 August 2017</p>	<p>Not before 16th Oct 2017 Cabinet Member for Children and Families</p>	<p>Issue: AdoptSW, Regional Adoption Agency (RAA) virtual Adoption Panel Decision: Operating an AdoptSW adoption panel is a first step to regionalisation ahead of the move to full regionalisation on 1st April 2018.</p>			<p>Suzanne Lyus, Operations Manager, Resources - Fostering Adoption Placements Tel: 01823357146</p>

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<p>Fp/17/03/11 First published: 29 March 2017</p>	<p>Not before 16th Oct 2017 Cabinet Member for Resources and Economic Development</p>	<p>Issue: Asset Rationalisation : A refreshed approach Decision: Sets out our principles for a refreshed approach to assets and disposals with a more proactive approach working with services in order to deliver the council's priorities</p>			<p>Claire Lovett, Head of Property Tel: 07977412583</p>
<p>FP/17/08/16 First published: 1 September 2017</p>	<p>Not before 16th Oct 2017 Cabinet Member for Resources and Economic Development</p>	<p>Issue: Library Service Redesign - Strategy Decision: Agree the recommendation of commissioners (following a strategic review of delivery model options) to continue to manage the Library Service predominantly in-house and not to pursue an alternative / externalised delivery model for the whole service for the next three years. 2. Agree a revised outcomes framework for the Library Service for the period to 2020/21. 3. Agree a 3 year strategy for the library service to put the service on a sustainable, affordable financial footing whilst maximising the delivery of outcomes, having regard to potential impacts assessed. 4. Endorse the proposed process and timetable for developing and consulting on specific proposals to implement the overarching service re-design strategy.</p>	<p>Appraisal of alternative service delivery model options Library service redesign Cabinet Report - December 2015</p>	<p>Part exempt</p>	<p>Oliver Woodhams, Strategic Manager, Community and Traded Services Tel: 07977400667</p>

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FP/17/09/06 First published: 13 September 2017	Not before 16th Oct 2017 Cabinet Member for Children and Families	Issue: The transfer of Educational services within North Somerset to SCC's Support Services for Education Decision: The transfer of Educational services within North Somerset and associated staff to Support Services for Education from April 2018.			Ian Rowswell
FP/17/02/01 First published: 14 February 2017	Not before 16th Oct 2017 Commercial & Business Services Director	Issue: Award of Contract for the provision of a 3 Classroom Block at Court Fields School, Wellington Decision: To approve the awarding of the contract to the successful contractor	Confidential Financial Report Capital Programme Paper	Part exempt	Carol Bond, Project Manager, Property Programme Team Tel: 01823 355962
FP/17/08/04 First published: 15 August 2017	17 Oct 2017 Cabinet Member for Resources and Economic Development	Issue: To approve the inclusion of the Welsh Government in the existing SME Business Support for HPC Supply Chain & Nuclear South West Inward Investment Expertise Cross-LEP Contract for which SCC is the accountable body. Decision: Approve the acceptance of £500,000.00 from the Welsh Government to extend the SME Business Support for HPC Supply Chain element of the Contract to include Wales	Welsh Government Funding Acceptance.docx		Julie Wooler, Economic Development & Strategic Tourism Officer

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FP/16/05/02 First published: 9 January 2017	18 Oct 2017 Cabinet	Issue: Road Safety Strategy Update Decision: To agree to adopt the updated Road Safety Strategy			Sunita Mills, Service Commissioning Manager Tel: 01823 359763
FP/17/09/09 First published: 15 September 2017	18 Oct 2017 Cabinet	Issue: Proposed new 14 class primary school at Nerrols, Taunton Decision: To approve the appointment of a contractor at a gross maximum expenditure			Carol Bond, Project Manager, Property Programme Team Tel: 01823 355962
FP/17/09/08 First published: 15 September 2017	19 Oct 2017 Finance & Performance Director, Director of Commissioning for Economic and Community Infrastructure	Issue: SCC to proceed with the delivery of the iAero (Yeovil) Centre project at risk, pending final approval of the entire £6.84 million external funding package (ERDF and Growth Deal) Decision: SCC proceeding with the delivery of the iAero (Yeovil) Centre project at risk, pending final approval of the entire external funding package			Lynda Madge, Commissioning Manager – Economy & Planning Tel: 01823 356766
FP/17/08/03 First published: 15 August 2017	Not before 23rd Oct 2017 Cabinet Member for Highways and Transport	Issue: Updated policy in respect of the introduction of Resident Parking Schemes Decision: To agree the new policy of how resident parking schemes are introduced.			Steve Deakin, Parking Services Manager, Parking Services, Community and Traded Services Tel: 01823355137

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<p>FP/17/07/05 First published: 13 July 2017</p>	<p>Not before 23rd Oct 2017 Cabinet Member for Highways and Transport</p>	<p>Issue: Award of specialist traffic signals contract. Decision: To approve the procurement of specialist Traffic Signals design services via a Framework contract.</p>	<p>Confidential tender appendix</p>	<p>Part exempt</p>	<p>Bev Norman, Service Manager - Traffic Management, Traffic & Transport Development, John Kitchen, Traffic Control Engineer, Traffic Control, Traffic & Transport Development Tel: 01823358089, Tel: 01823358140</p>
<p>FP/17/06/07 First published: 26 June 2017</p>	<p>Not before 23rd Oct 2017 Director of Commissioning for Economic and Community Infrastructure, Commercial & Business Services Director</p>	<p>Issue: Authorise the purchase of Land at Cathedral Park, Wells for the development of Wells Technology Enterprise Centre. Decision: Authority to: • Purchase of land at Cathedral Park, Wells for the development of the Wells Technology Enterprise Centre</p>	<p>Any relevant decision paper which have acted as precursors to this decision paper.</p>		<p>Nathaniel Lucas, Senior Economic Development Officer Tel: 01823359210</p>
<p>FP/17/07/10 First published: 24 July 2017</p>	<p>Not before 23rd Oct 2017 Director of Commissioning for Economic and Community Infrastructure, Finance & Performance Director</p>	<p>Issue: Wells Technology Enterprise Centre (WTEC) – Approval to start a procurement process, to accept ERDF/LEP funding and sign the grant funding agreements Decision: Approval to accept the ERDF/LEP funding and sign the grant funding agreements for the WTEC development. Approval to start the procurement process to find a suitable supplier for the development of the WTEC.</p>		<p>Part exempt</p>	<p>Nathaniel Lucas, Senior Economic Development Officer Tel: 01823359210</p>

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<p>FP/17/07/09 First published: 24 July 2017</p>	<p>Not before 23rd Oct 2017 Finance & Performance Director, Director of Commissioning for Economic and Community Infrastructure</p>	<p>Issue: Wiveliscombe Enterprise Centre (WEC) – Approval to start a procurement process, to accept ERDF/LEP funding and to sign the grant funding agreements Decision: Approval to accept the ERDF/LEP funding and sign the grant funding agreements for the WEC development. Approval to start the procurement process to find a suitable supplier for the development of the WEC.</p>	<p>ERDF grant funding agreement LEP grant funding agreement Equalities Impact Assessment Key Decision to authorise the purchase of the land at Wiveliscombe</p>	<p>Part exempt</p>	<p>Nathaniel Lucas, Senior Economic Development Officer Tel: 01823359210</p>
<p>FP/17/09/14 First published: 26 September 2017</p>	<p>Not before 26th Oct 2017 Cabinet Member for Children and Families</p>	<p>Issue: Expansion of Norton Fitzwarren Primary School Decision: Approval to fund expansion of Norton Fitzwarren Church School (an Academy) to meet Local Authority Statutory Duty to provide sufficient school places</p>			<p>Elizabeth Smith, Service Manager – Schools Commissioning Tel: 01823 356260</p>
<p>FP/17/08/01 First published: 9 August 2017</p>	<p>Not before 6th Nov 2017 Cabinet Member for Resources and Economic Development</p>	<p>Issue: Disposal of Surplus Land at Castle Cary Decision: Authority to conclude negotiations for the disposal of surplus (former) farm land (13 acres, land only) at Castle Cary. Authority to conclude negotiations for the disposal of surplus (former) farm land (13 acres, land only) at Castle Cary.</p>	<p>Disposal of Surplus Land</p>		<p>Richard Williams, Commercial & Business Services Director Tel: 01823 359007</p>

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<p>FP/17/09/03 First published: 11 September 2017</p>	<p>Not before 6th Nov 2017 Director of Commissioning for Economic and Community Infrastructure, Finance & Performance Director</p>	<p>Issue: iAero (Yeovil) Aerospace Centre (2,500 sq m) Acceptance of Growth Deal Funding Decision: The acceptance of the offer of Heart of the South West LEP Growth Deal funding, commence the procurement process for a management operator the the iAero (South) Centre, and commence procurement process for the construction of the iAero (South) Centre</p>			<p>Lynda Madge, Commissioning Manager – Economy & Planning Tel: 01823 356766</p>
<p>FP/17/07/03 First published: 10 July 2017</p>	<p>Not before 10th Nov 2017 Cabinet Member for Highways and Transport</p>	<p>Issue: To agree to the purchase of the land for the construction of the M5 Junction 25 Highways Improvement Scheme. Decision: The Cabinet Member for Highways and Transport agrees to: • the acquisition of land required for the construction of the M5 Junction 25 highways scheme • the continued development of the scheme.</p>	<p>Cabinet Member Key Decision - M5 Junction 25 – decision to proceed with consultation, design, planning and procurement – 19 Aug 2016 Cabinet Member Key Decision - To agree to enter into a funding agreement with the Heart of the South West Local Enterprise Partnership (HotSW LEP) for the M5 J25 Improvement scheme – 13 Jan 2017</p>	<p>Part exempt</p>	<p>Sunita Mills, Service Commissioning Manager Tel: 01823 359763</p>

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<p>FP/17/04/08 First published: 24 April 2017</p>	<p>Not before 10th Nov 2017 Director of Commissioning for Economic and Community Infrastructure, Finance & Performance Director</p>	<p>Issue: Approval to accept Highways England Growth & Housing Fund award toward the M5 J25 improvement scheme. Decision: To accept the funding awarded by Highways England & sign the funding agreement</p>	<p>Copy of the funding agreement to be signed.</p>		<p>Sunita Mills, Service Commissioning Manager Tel: 01823 359763</p>
<p>FP17/09/07 First published: 13 September 2017</p>	<p>Not before 13th Nov 2017 Cabinet Member for Children and Families, Commercial & Business Services Director</p>	<p>Issue: Creation of two new Academies in Somerset Decision: The Secretary of State for Education has directed via an Academy Order, the conversion to Academy Status for the following two schools - King Alfred School and Pawlett Primary School. This is a technical decision to facilitate the transfer of land and non fixed assets</p>			<p>Elizabeth Smith, Service Manager – Schools Commissioning Tel: 01823 356260</p>
<p>FP/17/09/18 First published: 10 October 2017</p>	<p>Not before 13th Nov 2017 Cabinet Member for Highways and Transport</p>	<p>Issue: West Somerset Railway - Funding of Phase two of the level crossing upgrade at Seaward Way, Minehead Decision: That the Cabinet Member for Highways and Transport authorises the expenditure of £850,000 for Phase Two of the West Somerset Railway (WSR) level crossing upgrade at Seaward Way, Minehead</p>			<p>Neil Guild, Highways Asset Improvement Officer</p>

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FP17/7/06 First published: 19 July 2017	15 Nov 2017 Cabinet	Issue: Medium Term Financial Plan 2018/19 - proposed revenue savings Decision: To consider the proposed revenue themed savings and proposed approach			Kevin Nacey Tel: 01823 359014
Fp/17/09/15 First published: 2 October 2017	15 Nov 2017 Cabinet	Issue: Annual report of the Director of Public Health Decision: To receive the annual report and comment on any issues raised			Trudi Grant, Public Health Director Tel: 01823 359015
FP/17/09/17 First published: 10 October 2017	15 Nov 2017 Cabinet	Issue: Proposed new secondary provision for Selworthy School on the former St Augustine's School site Decision: To approve the appointment of a contractor at gross maximum expenditure	Financial Report Capital Programme Paper		Carol Bond, Project Manager, Property Programme Team Tel: 01823 355962
FP/17/09/13 First published: 26 September 2017	15 Nov 2017 Cabinet	Issue: Decision to conclude the award of a contract for the provision of highway improvements at Colley Lane Southern Access Road Decision: Agree to let a contract for highway bridge construction and associated works at Colley Lane Southern Access Road			Sunita Mills, Service Commissioning Manager Tel: 01823 359763

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Fp/17/08/12 First published: 16 August 2017	15 Nov 2017 Cabinet	Issue: County Plan 2017-2021 Decision: to consider the proposed County Plan to recommend to November's Full Council			Simon Clifford, Customers & Communities Director
FP/17/08/05 First published: 16 August 2017	15 Nov 2017 Cabinet	Issue: Quarter 2 Revenue and Capital Budget monitoring reports Decision: to consider the Quarter 2 position in relation to the Council's revenue and capital budgets for 2017/18			Elizabeth Watkin, Service Manager - Chief Accountant Tel: 01823359573
Fp/17/08/06 First published: 16 August 2017	15 Nov 2017 Cabinet	Issue: Quarter 2 2017/18 Performance monitoring report Decision: to consider the quarter 2 update against the council's performance targets			Emma Plummer, Strategic Manager Performance Tel: 01823 359251
FP/17/08/07 First published: 16 August 2017	15 Nov 2017 Cabinet	Issue: 2018/19 Proposed Capital Programme Decision: to consider and recommend to November's Full Council the proposed Capital Programme for 2018/19			Elizabeth Watkin, Service Manager - Chief Accountant Tel: 01823359573

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FP/17/08/11 First published: 16 August 2017	15 Nov 2017 Cabinet	Issue: 2017/18 Treasury Management mid-year report Decision: to consider and recommend to November's Full Council the mid-year report			Alan Sanford, Principal Investment Officer Tel: 01823 359585
FP/17/09/10 First published: 25 September 2017	15 Nov 2017 Cabinet	Issue: Heart of the South West Devolution - Proposed Joint Committee and Productivity Plan consultation response Decision: To consider a report setting out the proposed Joint Committee arrangements and Productivity Plan consultation response			Julian Gale, Strategic Manager - Governance & Risk and Monitoring Officer Tel: 01823 359047
FP/17/09/12 First published: 26 September 2017	15 Nov 2017 Cabinet	Issue: Somerset Waste Partnership Draft Business Plan 2018-2023 Decision: To consider the draft Business Plan and provide any comments back to the Somerset Waste Board on behalf of SCC			Mickey Green, Strategic Manager - Commissioning Development Tel: 01823356897
FP/17/09/16 First published: 10 October 2017	Not before 20th Nov 2017 Commercial & Business Services Director, Cabinet Member for Children and Families	Issue: Creation of a new Academy in Somerset Decision: West Buckland Community Primary School - This is a technical decision to facilitate the transfer of land and non fixed			Elizabeth Smith, Service Manager – Schools Commissioning Tel: 01823 356260

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FP/17/09/02 First published: 11 September 2017	Not before 27th Nov 2017 Director of Commissioning for Economic and Community Infrastructure	Issue: Somerset Energy Innovation Centre - Building 2 (2,000 sq m) Decision: The acceptance of the offer of ERDF FUNDING (£869,090), subject to legal acceptability of the final funding agreement for the Somerset Energy Innovation Centre, Phase 2			Lynda Madge, Commissioning Manager – Economy & Planning Tel: 01823 356766
FP/17/09/04 First published: 11 September 2017	Not before 27th Nov 2017 Director of Commissioning for Economic and Community Infrastructure, Finance & Performance Director	Issue: iAero (Yeovil) Aerospace Centre (2,500 sq m) Acceptance of ERDF Funding Decision: The acceptance of the offer of ERDF funding (£2.8 million), for the iAero (Yeovi) Aerospace Centre			Lynda Madge, Commissioning Manager – Economy & Planning Tel: 01823 356766
FP/17/09/01 First published: 11 September 2017	Not before 4th Dec 2017 Cabinet Member for Children and Families	Issue: Prescribed Alteration to Selworthy School - Implementation Decision: To implement the proposal to expand Selworthy School on to a second site in Taunton			Phil Curd, Service Manager: Specialist Provision and School Transport Tel: 01823 355165
Fp17/09/11 First published: 25 September 2017	13 Dec 2017 Cabinet	Issue: Heart of the South West Devolution - Productivity Plan Decision: To consider the proposed Productivity Plan for submission			Julian Gale, Strategic Manager - Governance & Risk and Monitoring Officer Tel: 01823 359047

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FP/17/08/12 First published: 17 August 2017	17 Jan 2018 Cabinet	Issue: Full Business Case for proposed Joint Strategic Commissioning Function Decision: to consider the full business case for establishing a new Joint Strategic Commissioning Function with NHS England and Somerset CCG			Trudi Grant, Public Health Director Tel: 01823 359015
FP/17/08/13 First published: 25 August 2017	17 Jan 2018 Cabinet	Issue: Family support services for Somerset - Full Business Case Decision: to consider the consultation results and full business case			Philippa Granthier, Assistant Director - Commissioning and Performance, Children's Services Commissioning Tel: 01823 359054
FP17/08/14 First published: 29 August 2017	17 Jan 2018 Cabinet	Issue: Retendering for insurance cover for all external policies and for South West academies. Decision: To approve the appointment of the successful tenderer following an OJEU procurement process for insurance cover. To approve the tender for an all-encompassing insurance policy for academies in the South West (to be administered by SCC but full external cover).	CIPFA Insurance Benchmarking Club 2017 Report Gallagher Bassett Audit for Somerset County Council May 2017	Part exempt	Martin Gerrish, Strategic Manager - Financial Governance and Finance Officer for SWP Tel: 01823 355303
FP/17/09/05 First published: 26 September 2017	17 Jan 2018 Cabinet	Issue: South West Peninsula Framework Contact for Independent Fostering Decision: Cabinet will be asked to agree Officer recommendations on award of the contract			Louise Palmer, Strategic Commissioner

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FP/17/08/09 First published: 16 August 2017	7 Feb 2018 Cabinet	Issue: 2018/19 - 2021/22 Medium Term Financial Plan Decision: to consider and recommend the 2018/19 MTFP and Annual Revenue Budget proposals to February's Full Council meeting			Elizabeth Watkin, Service Manager - Chief Accountant Tel: 01823359573
FP/17/08/08 First published: 16 August 2017	7 Feb 2018 Cabinet	Issue: Quarter 3 2017/18 Revenue and Capital budget monitoring report Decision: to consider the quarter 3 update for the 2017/18 revenue and capital budgets			Elizabeth Watkin, Service Manager - Chief Accountant Tel: 01823359573
FP/17/08/08 First published: 16 August 2017	7 Feb 2018 Cabinet	Issue: 2017/18 Quarter 3 Performance Update Decision: to receive the quarter 3 performance update			Emma Plummer, Strategic Manager Performance Tel: 01823 359251

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Scrutiny for Policies Children and Families Committee Work Programme

Committee meetings	Link to CYPP	Lead Member & Officer
20 October 2017		
Family Support Services - update		Alison Bell/Philippa Granthier
Information Management (Data Handling)		Peter Grogan
17 November 2017		
CYPP 2017/18 – Q2 Update		Philippa Granthier
Young Carers Update report		Tom Whitworth
Children’s Social Care Annual Performance Report		Tony Johnson & Mark Barratt
SEND 0-25 Peer Review - update		Julia Ridge
Commissioning Report		Louise Palmer
8 December 2017		
Update on Family Based Care (fostering) Peninsula Framework		Louise Palmer
SEND Peer review - update		Julia Ridge
Regional Adoption Agency - update		Julian Wooster
MTFP draft savings proposals		Kevin Nacey
26 January 2018		
MTFP draft settlement version		Kevin Nacey
Exam performance 2017		Neal Chislet
Joint meeting with Adults & Health Committee to be held in January 2018 – CAMHS theme		Scrutiny Manager & Committee Chairs
16 March 2018		
CYPP 2017/18 – Q3 Update		Philippa Granthier
School Performance		Sue Rogers
Addressing drug and alcohol safeguarding concerns in families		Amanda Payne
20 April 2018		

(What impact does that have on Children in Somerset?)

Scrutiny for Policies Children and Families Committee Work Programme

18 May 2018		
15 June 2018		
CYPP 2017/18 – Q4 & Year 2 Update		Philippa Granthier
20 July 2018		
14 September 2018		
CYPP 2018-19 – Q1 Update		Philippa Granthier
19 October 2018		
16 November 2018		
CYPP 2018-19 – Q2 Update		Philippa Granthier
7 December 2018		

Note: Members of the Scrutiny Committee and all other Members of Somerset County Council are invited to contribute items for inclusion in the work programme. Please contact Jamie Jackson, Governance Manager Scrutiny, who will assist you in submitting your item. jajackson@somerset.gov.uk 01823 359040.

(What impact does that have on Children in Somerset?)

Scrutiny for Policies Children & Families Committee Outcome Tracker

Agenda items	Link to Former Imp Plan	Action owner	Agreed Outcome	RAG Status
13 May 2016	Link to CYPP			
Focus on the education of vulnerable children (To include Children Looked After, Special Educational Needs and Free School Meal recipients)	All	Sue Rogers	The update was accepted and it was suggested that to help improve information available for and communications with all service users a decision tree (visual aid in the form of a diagram/flow chart) for the benefit of service users be considered.	Pending
17 June 2016				
Any Business of Urgency	All	Chairman	The Chairman suggested that 7 Members of the Committee each take a special interest in one of the 7 improvement programmes and focus their attention and consideration of each report of how progress was being made against their particular improvement programme. The DCS replied that he thought this was a good suggestion and offered to provide Officer support for any Member of the Committee.	All 7 themes now have a Committee lead assigned
9 September 2016				
DBS checks	All	Scrutiny Manager	Officers to ensure all Members of the Committee, as well as those on the Adults and Health Scrutiny Committee and the Corporate Parenting Board have completed a DBS check	Members will be required to complete DBS checks.
11 November 2016				
Work Programme	All	Leigh Redman	Chairman to liaise with the Chairman of Adults and Health Scrutiny Committee to discuss the possibility of a joint meeting.	Joint Committee meeting, scheduled for 18 th January 2018

Scrutiny for Policies Children & Families Committee Outcome Tracker

27 January 2017				
Impact of proposed financial changes to Schools	All	Julian Wooster	The Committee encouraged Officers to continue to lobby for these proposed changes to be made so the higher funding materialised.	Pending
10 March 2017				
Addressing drug and alcohol safeguarding concerns in families		Amanda Payne	The update was accepted and it was suggested that an update report be provided at a future meeting in 12 months.	March 2018
School Performance 2016		Julian Wooster	The report was accepted with an update requested in 12 months.	March 2018
7 April 2017				
Data Handling update		Sarah Moore	The update was accepted and it was suggested that an update report be provided at a future meeting.	Oct 2017
Young Carers Task and Finish Final report		Gemma Pickford-Waugh	The Committee agreed the suggested recommendations to the Cabinet Member for Children and Families/Cabinet Member for Adult Social Care and requested a follow-up/update report in 6 months.	Nov 2017
28 July 2017				
Fostering Recruitment Activity		Becky Hopkins	It was requested that the final version of the revised progression scheme of fee payments be circulated to the Committee once approved.	When available
15 September 2017				
School Exam Results		Julian Wooster	Interim results to be circulated electronically to all County Councillors	As soon as possible
School Exam Results		Julian Wooster	Final results to be reported to the Committee	Jan 2018

The CYPP has been produced following a multi-agency process, overseen by Somerset Children's Trust. Seven improvement programmes have been identified – our work is focused on ensuring progress and achievement within these 7 programmes:

1. Supporting children, families and communities to become more resilient
2. Promoting healthy outcomes and giving children the best start in life

(What impact does that have on the Children in Somerset?)

Scrutiny for Policies Children & Families Committee Outcome Tracker

3. Improving emotional health and wellbeing
4. Building skills for life
5. Providing help early and effectively
6. Achieving effective multi-agency support for more vulnerable children and young people and developing an excellent children's social work service
7. Embedding a think family approach across the workforce

Key:

Completed	Action complete and will be removed from tracker for next meeting.
Pending	Action on-going or plans in place to address.
Incomplete	No action currently in place with a minimum of 3 months since action agreed.

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West Somerset Opportunity Area

Lead Officer: Julia Ridge

Author: Julia Ridge, Head of Vulnerable Learners

Contact Details: JARidge@somerset.gov.uk

Cabinet Member: Frances Nicholson; Children's and Families

Division and Local Member: Cllr Mandy Chilcott – Minehead; Cllr Hugh Davies –

Watchet and Stogursey; Cllr Frances Nicholson - Dulverton and Exmoor and

Cllr Christine Lawrence - Dunster

1. Summary

- 1.1. The Education Secretary, Justine Greening, plans to raise education standards and broaden the horizons of young people in areas struggling with social mobility. The Opportunity Area Programme is a key part of the Education Secretary's priority of tackling social mobility and improving opportunities for young people across the country. Twelve areas with both poor social mobility and schools that face challenges will receive a share of £72 million to boost opportunities for young people in these communities.
- 1.2. The twelve opportunity area are Blackpool, Bradford, Derby, Doncaster, Fenland and East Cambridgeshire, Hastings, Ipswich, North Yorkshire Coast, Norwich, Oldham, Stoke on Trent and West Somerset. The areas chosen were amongst the weakest in both the 2016 Social Mobility Commission's index and the Department for Education's data on school standards and capacity to improve.
- 1.3. West Somerset was 324th out of 324 Council areas in the social mobility index.
- 1.4. The plan published on the 9th of October 2017 by the Department for Education (DfE) works across business, education and community to create and maintain more opportunity for our young people. It is important that this is a community wide initiative supported by Early years providers, Schools, Colleges, Businesses, The Voluntary Sector, Health, Council services, and most importantly young people and their families.

2. Issues for consideration / Recommendations

- 2.1. Members are asked to consider and comment on the West Somerset Opportunity Area plan prepared by the DfE.

3. Background

- 3.1. West Somerset was identified as area 324 out of 324 social mobility areas due to a combination of factors. Having looked at the issues facing West Somerset the DfE and partners have identified four priorities:

Priority 1: Every child has a great start in life

Children in West Somerset will begin school with a strong start, with the proportion achieving a good level of development rising to above the current national average.

Priority 2: Educational excellence in the classroom

Every child in West Somerset will begin school with a strong start having achieved a good level of development at the end of the Early years Foundation Stage.

Priority 3: Transition to adulthood

Every young person in West Somerset will be inspired to achieve the best possible education outcomes after the age of sixteen. We will prioritise the access of disadvantaged young people into higher education and high level technical routes at the same rate as in the top half of England.

Priority 4: Skills for employment and business

Every young person in West Somerset should be equipped to succeed in the world of work, which is why we will ensure that every school pupil in West Somerset gets four excellent experiences of work and will invest in adult skills.

The plan is a summary of the 2016 position, what activities will be undertaken and the targets for 2020/21. Somerset County Council will report the progress of the Opportunity Area through the Children's Trust plan.

3.2. The DFE are working with the following schools:

Dulverton All Saints CofE First School, Crowcombe Primary School, Cutcombe CofE First School, Danesfield CofE School, Dulverton Junior School, Dunster First School, Exford CofE First School, Knights Templar CofE/Methodist Community School, Minehead First School, Minehead Middle School, Old Cleeve CofE First School, St Dubricius CofE First School, St Michael's CofE First School, St Peter's CofE First School, Stogumber Primary School, Timberscombe CofE First School and The West Somerset Community College.

The opportunities will also be made available to eligible pupils who live in the area and attend Kingsmead School, Haygrove School, Richard Huish College and Taunton and Bridgwater College.

- 3.3.** The Programme is led by the Department for Education and advised by Local Independent partnership board . The West Somerset Opportunity Board is chaired by Dr Fiona McMillan OBE, and has the following members: Alison Bell from Somerset Public Health, Andy Berry from Bridgwater and Taunton college, Chris Garcia from the Heart of the South West LEP, Corrine Matthews from West Somerset Economic Development, Frances Nicholson from Somerset County Council, Jim Whittaker from Chanel Group, Julian Wooster from Somerset County Council, Mandy Chilcott from West Somerset District Council, Marcus Capel from Cutcome and Timberscombe First schools, Mel Roberts from Somerset County Council, Naomi Griffith from the Onion Collective Community Development, Paul Rushforth from the West Somerset Academies Trust, Peter Elliott from the Bridgwater College Academy Trust and Tom Thayer from EDF Energy.

The aim of the work is to boost attainment from the early years of a child's education right through to university.

3.4. Funding

Somerset County Council will receive a grant allocation based on the plans submitted for each of the priorities and agreed by the DfE. The Council is expected to follow its procurement rules.

In addition to the Opportunity area funding West Somerset is now a priority for other central government initiatives including:

- Working with local ‘cornerstone’ employers to provide young people with experience of the world of work. These include EDF Energy, and this work is being led by the Careers and Enterprise Company (CEC) to create programmes for young people aged 11 to 18 that raise their career aspirations.
- Providing young people with at least four inspiring ‘encounters’ with the world of work, for example through work experience or mentoring.
- A new Essential Life Skills programme, to help disadvantaged young people have access to the same opportunities as those in the top-performing schools. The aim is to help them develop wider skills such as resilience, emotional wellbeing and employability. The programme will complement the individual Opportunity Area plans by providing extra-curricular activities, such as sports, volunteering and social action projects, which give pupils the opportunity to develop leadership skills.
- The Education Endowment Foundation will also support schools in Opportunity Areas to improve outcomes for young people, particularly those from disadvantaged homes, by sharing best teaching practice. The DfE expect all interventions to be evidence based. The opportunity will be working with the Blue School in Wells.
- The National Citizen Service (NCS) is working to help young people benefit from a programme of personal development and volunteering. The National Citizen Service brings young people together, boostings confidence and leadership, well-being and young peoples’ ability to succeed in later life. Young people become involved in social action in their communities volunteering.

4. Consultations undertaken

- 4.1.** The DfE have worked with Somerset County Council, West Somerset District Council, early year’s providers, schools, colleges, employers, the voluntary sector, and the LEP to draw together plans for the West Somerset Opportunity Area.
- 4.2.** The DfE have committed to making sure that young people are at the heart of the work. The DfE will be consulting with young people building on research already commissioned from the Somerset Rural Youth Project which will examines the experiences and expectations of young people living in rural parts of West Somerset along with on line pulse surveys.
The DfE will be working with the Somerset Youth Parliament, setting up a young people’s reference group and creating ambassadors for the programme. The ambassadors will be 10 to 20 years old and will consult with their peers, letting success stories and delivering the communication strategy to engage the wider

community.

5. Implications

- 5.1.** The activities within the plan will be funded by the DfE through a grant to Somerset County Council. The grant will be held by Somerset County Council and subject to Somerset County Council procurement rules. Somerset County Council will report to the DfE.
- 5.2.** Each priority has a number of targets which the opportunity area has to achieve to improve outcomes for all learners.

6. Background papers

- 6.** The West Somerset Opportunity plan can be found at:
https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/650231/Social_Mobility_Delivery_Plan_West_Somerset.pdf

Note For sight of individual background papers please contact the report author

Somerset County Council
Scrutiny for Policies, Children and Families Committee– 20
October 2017

Family Support Services

Lead Officer: Director of Public Health & Director Children’s Services

Author: Alison Bell & Philippa Granthier

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Cabinet Member: Christine Lawrence, Public Health & Well-Being & Frances Nicholson, Children & Families

Division and Local Member: N/A

1. Summary

1.1.

The creation of ‘early help hubs,’ which we have renamed Family Support Services as a working title, is set out in the Children and Young People’s Plan (CYPP) 2016-2019 which outlines the vision for improving outcomes and services for children and their families in Somerset.

The CYPP was approved by Cabinet and endorsed by Full Council in May 2016, and was a directive from the Department for Education as part of Somerset County Council’s Children’ Services Improvement Programme.

One of the key priorities from the CYPP is to “establish early help hubs in local communities offering multi-agency integrated services that identify and support children and families who need additional help and can intervene quickly”. The development of these “hubs” includes proposals for the longer term role of children’s centres services within an integrated early help and public health nursing offer and the future use of children’s centre buildings to support communities in Somerset.

High level timeline – moving towards more integrated Family Support Services.

August 2017	<ul style="list-style-type: none">• Contract extension for Public Health Nursing Service.
September 2017	<ul style="list-style-type: none">• 10 week consultation regarding services and where they are delivered from starts.• Discussion with providers regarding future options for delivering these services.
December 2017	<ul style="list-style-type: none">• Consultation regarding services and where they are delivered from ends.• Options appraisal of how service could be delivered completed.
January 2018	<ul style="list-style-type: none">• Future Family Support Services decisions - what; where; how?
February 2018	<ul style="list-style-type: none">• Detailed project planning to secure more integrated services for April 2019.

2. Issues for consideration / Recommendations

2.1.

A regular progress update to Scrutiny Committee has been agreed and the scope of work involved is currently progressing as set out below:

Activity	Scope	Progress	RAG
Public Health Nursing service	The PHN contract currently runs until the end of March 2018. Approval has been given for a contract extension of 12 months with the current provider, as part of the work to establish an integrated family support service by April 2019.	<ul style="list-style-type: none"> Further discussion has taken place with the provider, they are keen to sign the contract extension, but the detailed finance is under discussion 	
Options Appraisal – Mechanism for service delivery	In order to establish an integrated family support service for April 2019 we need to review the best option as to how this can be delivered.	<ul style="list-style-type: none"> A refined draft is being worked on and corporate support is in place to progress this. 	
Consultation – Design of service	In order to establish an integrated family support service, we need to speak to our customers about what they value and where makes most sense for them to access services. A 10-week consultation period will gain the views of key stakeholders on the proposals for children’s centres and the services delivered by Public Health Nursing in Somerset.	<ul style="list-style-type: none"> Member non-key decision taken to launch consultation for period of 10 weeks. Consultation closes on 1st December 2017. An external provider has been secured through a competitive bid process to facilitate discussion groups, and information drop in sessions across the districts and analysis of the results of the consultation questionnaire. Key partnerships such as the CCG, 	

		early help partnership board and district advisory boards, education and early years partners are being briefed regarding this consultation opportunity	
Potential Procurement of Service	Depending on the outcomes of the options appraisal a procurement process will be required for the delivery of family support services.	<ul style="list-style-type: none">• The soft market testing event went ahead on 26th September this will provide useful feedback from potential providers regarding support for the proposed model and other feedback that will be fed into the options appraisal	

3. Background

- 3.1. In order to progress the considerations around where services should be delivered from and what services should be delivered the consultation period started in September 2017.

4. Consultations undertaken

4. Our Proposals within the consultation

Our plan is to create a single Family Support Service that provides support for families with children aged 0 to 19.

This would include our getset services including Sure Start Children's Centres, family support, Health Visitors and School Nurses.

We would provide more support in community venues and online, developing stronger links with other services for families such as midwives, child-minders, schools, GPs, mental health services and adult services.

By community venues we mean libraries, village halls, health clinics, GP surgeries, schools – anywhere where people may find it easy to get the support they need.

We know that every community is different and how we provide support needs to be different for each area and one size doesn't fit all. We know we need to be flexible and creative to make sure you can access support no matter where you live.

Our proposal is to move from our current 24 Sure Start Children's Centres to a network of eight Family Centres, with more support in community venues, people's homes and online.

8 Family Centres

These would be in the county's areas of highest need and where the number of children and families are most concentrated. Family Centres would provide all the support currently available in Sure Start Children's Centres. They would be the main 'hub' for a surrounding area, coordinating the services available in community venues and sometimes in people's homes - where we would expect many families to access support rather than travelling to a centre.

The consultation has been launched and is available by following this link

www.somerset.gov.uk/familysupportandchildrenscentres

It is intended that the consultation process will run for a 10-week period, ending 1st December 2017.

There is an online presence for communities and service users to provide their feedback on proposals.

Children's Centres will have details of the consultation proposals and copies of the questionnaire available for parents who want to call in. In addition, there will be 5 district level open days for members of the public to drop in.

Date	Time	Location
Wednesday 11th October 2017	10.30am – 6.30pm	The Hub, Minehead, Hopcott Rd, Minehead TA24 6DJ
Friday 13th October 2017	10.30am – 6.30pm	Hillside Children's centre, Eastwick Rd, Taunton TA2 7HD
Tuesday 31st October	10.30am – 6.30pm	Victoria Park Community Centre, Victoria Park Drive, Bridgwater, TA6 7AS
Thursday 2 nd November	10.30am – 6.30pm	Vicarage Street Methodist Church, 69 Middle St, Yeovil BA20 1JB
Thursday 16th November 2017	10.30am – 6.30pm	Large Conference Room, Glastonbury Hub, Orchard Court, The Archers Way, Glastonbury, BA6 9JB.2FH

A further 10 discussion groups across Somerset will take place with groups that are already in existence and using services such as young parents' groups, breastfeeding groups and domestic abuse service users.

The overall aim of the open days and discussion groups is for the general public to have the opportunity to discuss proposals contained within the consultation and where necessary have the completion of a questionnaire facilitated. An independent company has been procured to facilitate this.

It is anticipated that the discussion groups will need to be facilitated in such a way that conversation is prompted and stimulated in order to solicit what is really important to the group and therefore for inclusion in their response to the consultation.

It is anticipated that the open days are more free form and will consist of display boards of information and questionnaires on hand alongside staff from the company to help to facilitate.

All information gathered as part of the consultation will be analysed and reported back to both Scrutiny and Cabinet. The analysis will also be carried out by the independent third party.

5. Implications

- 5.1. Any proposals put forward as part of consultation will be based on a range of available data. However, the consultation with service users, communities and staff will help provide further clarity for future design and location.
- 5.2. There will be an Equalities Impact Assessment maintained for each district throughout this process.

All outcomes of options, consultation and impact assessments will be carefully considered before any final decisions are made.

6. Background papers

6. <http://www.somerset.gov.uk/EasySiteWeb/GatewayLink.aspx?allId=42521>
Somerset Children's Trust Children and Young People's Plan
- <http://democracy.somerset.gov.uk/documents/s4234/Family%20Hubs%20Scrutiny%20-%20July%202017%20V0.6.pdf>
July 2017 Family Support Services Overview to Scrutiny Paper

Note: For sight of individual background papers please contact the report author

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Somerset Family Support Service & Children's Centres Consultation

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To request this document in an alternative format, please contact us

Email familysupportservice@somerset.gov.uk or phone 01823 357657



RNID typetalk

Introduction

The County Council provides a range of support for families and their children aged 0 to 19, often working with health services, schools, nurseries and child-minders.

We know many people use our services regularly, but many of those who need them most do not. We want to make sure the right support is available in the right places so it is easier to access.

The Council was recently given responsibility for Health Visitors and School Nurses. At the same time demand for school and nursery places is increasing as our population is growing. We think now is the right time to change the way support is delivered.

We are proposing a **Family Support Service** that improves access, brings together all the help that is available and concentrates support where it is needed most. We also want to get more from the money we have at a time when funding from Government is falling.

The changes would affect:

getset services - including **Sure Start Children's Centre** services and Family Support Workers, **Health Visitors** and **School Nurses**.

This document explains the proposals, why we believe they are needed and what they would mean in the county's districts.

What would the proposals mean for me?

Services and support would still be available, but how and where you access them could change. The detail would vary place to place, but we would be looking to provide more support in community venues, in people's homes and online; rather than in some of the buildings that you may currently use.

Our consultation

We have developed proposals for a Family Support Service. These are based on information about where services are needed, how people use the current network and projections for population changes in the coming years.

We want to hear what you think about our proposals before we make any decisions or changes. We also want to gather information about the support you value and how you like to access it to help us plan how we do things.

The consultation is open to anyone, whether you use the services or just have an interest in the way families and children are supported in Somerset. The information and comments gathered through this consultation will help shape final proposals to be considered by councillors early in 2018.

This is your chance to make your voice heard, so please get involved! The closing date for comments will be noon on **Friday, 1 December**.

How can I get involved?

Please read this document. Additional information that has helped us develop our proposals is available online and in children's centres. This includes statistics about population, levels of 'deprivation', Public Health indicators and educational achievement in different parts of the county.

Please complete a questionnaire. These are available online, in children's centres and paper copies can be requested.

Come along to a meeting. Drop-in events are being held in each district to discuss the proposals.

All information and materials can be requested in alternative formats, for example in large print or translations.

More detail about how to get involved can be found on page 17.

How do things work now?

getset services including **Sure Start Children's Centres**

In 2005, 41 Sure Start Children's Centres were set up in Somerset as part of a Government initiative to help families in more deprived areas give their children the best start in life.

Sure Start Children's Centres provide early childhood services such as:

- early years provision (early education and childcare);
- social services functions (family support) of the local authority relating to young children, parents and prospective parents;
- health services relating to young children, parents and prospective parents;
- training and employment services to assist parents or prospective parents; and
- information and advice services for parents and prospective parents.

In 2014, after consultation, a number of the centres were 'de-designated'. This means they are no longer stand alone Sure Start Children's Centres, but have become '**Linked Delivery Points**' for early childhood services.

Most of these buildings provide early education and childcare, along with some of the services that you find in a Sure Start Children's Centre.

That means there are now 24 Sure Start Children's Centres across the county that along with the Linked Delivery Points provide the full range of services.

Support is also delivered from a range of community venues such as village halls and libraries.

We also sign-post parents to groups and sessions run by other organisations.

The Council's getset service gives extra help to some families through Family Support Workers who work closely with children's centres.

Health Visitors and School Nursing

In 2013 the Council became responsible for the School Nursing service and in late 2015 became responsible for the Health Visiting Service.

Health Visitors are specialist nurses and nursing assistants who support all Somerset parents with children aged 0 to 5. They start visiting women when they are pregnant and provide advice and support on parenting, infant feeding, preventing child accidents, managing common childhood illnesses and keeping parents healthy. If needed they can provide more intensive support and more frequent visits. Some health visitors have specialist qualifications in promoting Mums' mental health.

School Nurses are specialist nurses and assistants who provide support to school aged children aged 5 to 19. They deliver the national child measurement programme, immunisations and health and well-being advice and support, often through clinics at secondary schools.

Health Visitors and School Nurses work closely with getset and sometimes work in children's centres but they are usually based in different buildings.

Having responsibility for all these services means we now have the opportunity to look at what families need now and in the future and give them the opportunity to influence how and where support can be best delivered, within the funding we have available. The Council also needs to provide additional early years spaces (pre-school and nursery places) in line with the Government's expanding free childcare programme.

Why do we want to change?

To make it easier for people to access support, particularly those who need it most. By concentrating support in the places where it is most needed and making it available in more places.

To bring together all the support that is available. From getset services (including Sure Start Children's Centres), Health Visitors and School Nurses so that it works together seamlessly and 'as one'.

To make use of changing technology. More people like to get their information and support online and digitally.

To get more from the money we have. Councils have less money and we want to reduce what we spend on running buildings so that it can be used to provide support.

To help meet demand for school and nursery places. Demand is rising as our population grows and the Government extends its free childcare offer.

Our Proposals

Our plan is to create a single Family Support Service that provides support for families with children aged 0 to 19.

This would include our getset services including Sure Start Children's Centres, family support, Health Visitors and School Nurses.

We would provide more support in community venues and online, developing stronger links with other services for families such as midwives, child-minders, schools, GPs, mental health services and adult services.

By community venues we mean libraries, village halls, health clinics, GP surgeries, schools – anywhere where people may find it easy to get the support they need.

We know that every community is different and how we provide support needs to be different for each area and one size doesn't fit all. We know we need to be flexible and creative to make sure you can access support no matter where you live.

Our proposal is to move from our current 24 Sure Start Children's Centres to a network of eight Family Centres, with more support in community venues, people's homes and online.

8 Family Centres

These would be in the county's areas of highest need and where the number of children and families are most concentrated. Family Centres would provide all the support currently available in Sure Start Children's Centres. They would be the main 'hub' for a surrounding area, coordinating the services available in community venues and sometimes in people's homes - where we would expect many families to access support rather than travelling to a centre.

Community venues and outreach

We already deliver support from a range of other sites including other linked children's centres. We have also started discussions with partners across Somerset to see how we can share space in other buildings that you already know and use, such as libraries, health clinics, schools and village halls.

School Nurses undertake much of their work within the school setting, we believe that much of this will continue, unless you tell us of other ways in which you would like to receive this support.

We will develop an outreach programme to meet local needs that will include activities in community venues across the districts. We want to hear your thoughts on useful community venues through which you would like to access support

Support in your own home

Health Visitors and Family Support Workers meet many parents in their own homes and this is likely to continue, where parents find this meets their needs. Where you tell us a different style of delivery would be more suitable we will listen.

Online

Technology and people's access to it has changed a great deal. Lots of families want to be able to help themselves and simply need to be provided with information on what is available and where. We want to look at increasing the use of mobile devices alongside providing information and advice online.

What would happen to the Sure Start Children's Centres that don't become Family Centres?

They would be de-designated and become Linked Delivery Points. We propose offering many of the buildings to schools for extra classrooms and to nurseries for extra places to meet the growing demand in the county.

Some will also provide some of the services that are currently found in Sure Start Children's Centres.

What would the proposals mean for me?

It depends on the support you need, how you want to receive it and where you live. The support and services would still be available, but where you go for it may change.

It might mean you go to a community venue closer to home instead of a children's centre, or that you get the support in your own home or online.

What does this mean for the support in my area?

Every community is different. The following pages set out our proposals for how Family Support Services would look in the five district areas: Sedgemoor, Taunton Deane, South Somerset, Mendip and West Somerset.

Sedgemoor

Overview

As things are now

4 Sure Start Children's Centres

5 Linked Delivery Points

Our proposals

2 main Family Centres

Network of Linked Delivery Points & community venues to deliver services

More outreach and online support



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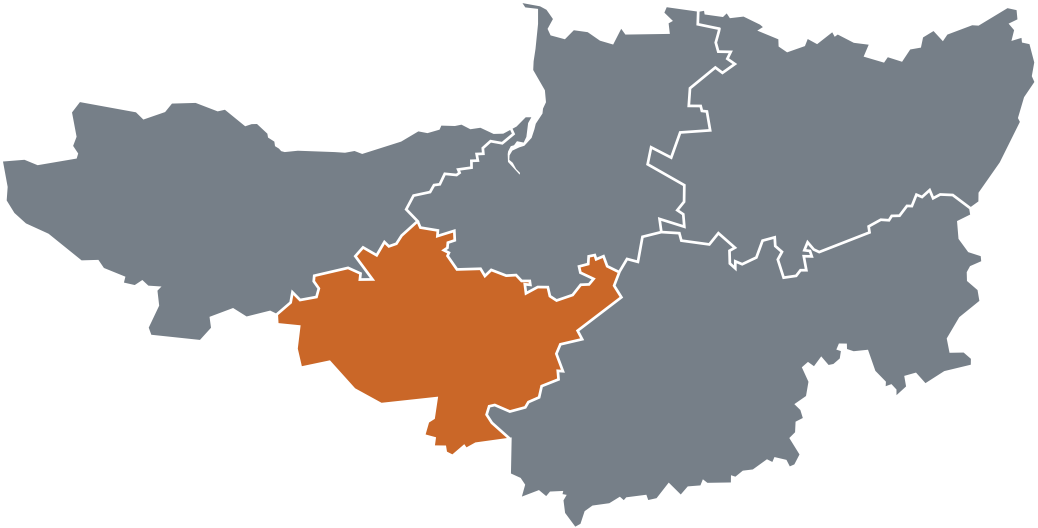
Local detail

- Sydenham and Highbridge Children's Centres would become Family Centres.
- Victoria Park Children's Centre currently accommodates staff delivering a range of support and services in the Community Centre next-door. The services would continue to be delivered from the Community Centre and we would find another way of accommodating staff.
- Hamp Children's Centre would be used to provide additional school and nursery places.
- Victoria Park and Hamp Children's Centres would be de-designated as Sure Start Children's Centres and become Linked Delivery Points for early childhood services.

Current Arrangements		Proposed Arrangements			
Sure Start Children's Centres	Linked Delivery Points providing early childhood services	Proposed main Family Centres	Reach area	Network of Linked Delivery Points, community venues and Outreach	Sure Start Children's Centres to be de-designated & become Linked Delivery Points
Victoria Park Children's Centre, Bridgwater	Nether Stowey Children's Centre	Sydenham Children's Centre, Bridgwater	Sedgemoor Central, West, East & South	Community venues and other council and partner buildings across the area including Bridgwater, North Petherton, Cannington, Nether Stowey, Woolavington, Highbridge, Cheddar and Burnham-on Sea	Victoria Park Hamp
Hamp Children's Centre, Bridgwater	Eastover Children's Centre				
Sydenham Children's Centre, Bridgwater	Woolavington Children's Centre				
Highbridge Children's Centre, Highbridge	The Valley Children's Centre, Cheddar	Highbridge Children's Centre	Sedgemoor North		
	Octopus Children's Centre, Burnham-on-Sea				

Taunton Deane

Overview	
As things are now	Our proposals
6 Sure Start Children's Centres	2 main Family Centres
3 Linked Delivery Points	Network of Linked Delivery Points & community venues to deliver services
	More outreach and online support



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Local detail:

- Acorns and Hillside Children's Centres would become Family Centres
- Brock House (Norton Fitzwarren), The Hollies (Taunton), Wellington and Bishops Lydeard Children's Centres would be de-designated as Sure Start Children's Centres and become linked delivery points for early childhood services.
- The Hollies would continue to provide support, but we would look at how the building could be used by the wider community as well as the existing nursery.
- The Bouncy Bears Nursery in Wellington Children's Centre would continue and we will explore with them and Beech Grove Primary School the use of the site for additional early years places.
- The Brock House Nursery would continue to run from the centre in Norton Fitzwarren.

Current Arrangements		Proposed Arrangements			
Sure Start Children's Centres	Linked Delivery Points providing early childhood services	Proposed main Family Centres	Reach area	Network of Linked Delivery Points, community venues and Outreach	Sure Start Children's Centres to be de-designated & become Linked Delivery Points
Acorns Children's Centre, Taunton		Acorns Children's Centre, Taunton	Taunton Deane South & East		The Hollies
The Hollies Children's Centre, Taunton					
Hillside Children's Centre, Priorswood, Taunton	The Villages Children's Centre, Creech St Michael	Hillside Children's Centre, Taunton	Taunton Deane North & West	Community venues and other council and partner buildings across the area including Taunton, Creech St Michael, Bishops Lydeard, Norton Fitzwarren, Wellington and Wiveliscombe	Brock House Wellington Bishops Lydeard
Brock House Children's Centre, Norton Fitzwarren, Taunton	Fledglings Children's Centre, Taunton				
Wellington Children's Centre	Wiveliscombe Children's Centre				
Bishops Lydeard Children's Centre					

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Note: Bishops Lydeard Children's Centre was approved to be de-designated in April 2014 subject to agreed changes to a lease arrangement with the management committee of the village hall. These negotiations have not yet been resolved but the centre will now be de-designated.

West Somerset

Overview

As things are now

3 Sure Start Children's Centres

1 Linked Delivery Point

Our proposals

1 main Family Centre

Network of Linked Delivery Points & community venues to deliver services

More outreach and online support



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Local detail:

- Williton Children's Centre would become a Family Centre
- Alcombe and Little Vikings Children's Centres would be de-designated as Sure Start Children's Centres and become linked delivery points for early childhood services.
- Little Vikings Children's Centre in Watchet would provide additional early years places and retain space for family support services to be provided on site.
- The wider community use of Alcombe Children's Centre in Minehead would be explored with West Somerset Council

Current Arrangements		Proposed Arrangements			
Sure Start Children's Centres	Linked Delivery Points providing early childhood services	Proposed main Family Centres	Reach area	Network of Linked Delivery Points, community venues and Outreach	Sure Start Children's Centres to be de-designated & become Linked Delivery Points
Williton Children's Centre, Williton	Dulverton Children's Centre	Williton Children's Centre, Williton	West Somerset	Community venues and other council and partner buildings across the area including Minehead, Watchet, Winsford, Timberscombe, Wheddon Cross, Porlock, Crowcombe, Stogursey, Holford and Dulverton	Alcombe Little Vikings
Alcombe Children's Centre, Minehead					
Little Vikings Children's Centre, Watchet					

South Somerset

Overview

As things are now

6 Sure Start Children's Centres

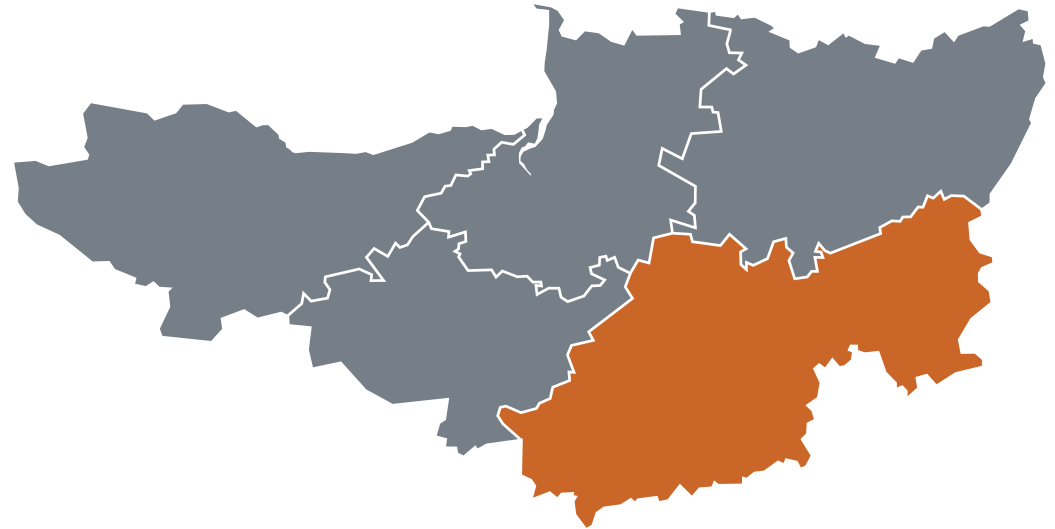
5 Linked Delivery Points

Our proposals

1 main Family Centre

Network of Linked Delivery Points & community venues to deliver services

More outreach and online support



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Local detail:

- Reckleford Children's Centre in Yeovil would become a Family Centre
- Birchfield, Oaklands, Chard, Little Marsh and the Balsam Children's Centres would be de-designated as Sure Start Children's Centres and become linked delivery points for early childhood services.
- Balsam Children's Centre in Wincanton would continue to provide services to the community.
- Birchfield Children's Centre would provide additional early years places for Birchfield Primary School.
- The nursery provision at Oaklands Children's Centre would continue and we would explore transferring Oaklands Children's Centre building to Oaklands Primary School for additional places.
- The Clare House Nursery provision at Chard Children's Centre would continue.
- We would explore transferring the Little Marsh Children's Centre building to Ilchester Primary School for additional nursery places.

Current Arrangements		Proposed Arrangements			
Sure Start Children's Centres	Linked Delivery Points providing early childhood services	Proposed main Family Centres	Reach area	Network of Linked Delivery Points, community venues and Outreach	Sure Start Children's Centres to be de-designated & become Linked Delivery Points
Reckleford Children's Centre, Yeovil	The Swainson Building, Castle Cary Jigsaw Children's Centre, Barwick Crewkerne Children's Centre Ile Valley Children's Centre, Ilminster The Levels Children's Centre, Langport	Reckleford Children's Centre, Yeovil	South Somerset	Community venues and other council and partner buildings across the area including Yeovil, Ilchester, Langport, Castle Cary, Crewkerne, Chard, Ilminster and Wincanton	Birchfield Oaklands Chard Little Marsh Balsam Centre
Birchfield Children's Centre, Yeovil					
Oaklands Children's Centre, Yeovil					
Chard Children's Centre					
Little Marsh Children's Centre, Ilchester					
The Balsam Centre, Wincanton					

Mendip

Overview

As things are now

5 Sure Start Children's Centres

3 Linked Delivery Points

Our proposals

2 main Family Centres

Network of Linked Delivery Points & community venues to deliver services

More outreach and online support



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Local detail:

- The Key Centre for Children and the Community in Frome and Glastonbury Hub would become Family Centres
- The Bridge, Link and House Children's Centres would be de-designated as Sure Start Children's Centres
- The Bridge Children's Centre in Frome would provide additional early years places for Hayesdown First School
- The Link Children's Centre in Coleford could provide additional early years places and we would explore this with Bishop Henderson Primary School
- The House Children's Centre in Shepton Mallet would provide additional school places for Shepton Mallet Infants School

Current Arrangements		Proposed Arrangements			
Sure Start Children's Centres	Linked Delivery Points providing early childhood services	Proposed main Family Centres	Reach area	Network of Linked Delivery Points, community venues and Outreach	Sure Start Children's Centres to be de-designated & become Linked Delivery Points
The Key Centre for Children and the Community, Frome	Wells Children's Centre The Mill Children's Centre, Chilcompton Street Children's Centre	The Key Centre for Children and the Community, Frome	East Mendip	Community venues and other council and partner buildings across the area including Frome, Coleford, Street, Wells and Shepton Mallet	The Bridge The Link
The Bridge Children's Centre, Frome					
The Link Children's Centre, Coleford					
Glastonbury Children's Centre		Glastonbury Children's Centre, Library Hub	West Mendip		The House
The House Children's Centre, Shepton Mallet					

How to have your say

Your views are really important to us so we want to make it as easy as possible for you to have your say.

Additional information and a questionnaire are available online www.somerset.gov.uk/familysupportandchildrenscentres and in all of our Children's Centres.

Find out more. Additional information includes statistics about population, levels of 'deprivation', Public Health indicators and educational achievement in different parts of the county. This information has helped us develop our proposals.

Please complete a questionnaire. These are available online and in children's centres. Paper copies can be requested by emailing familysupportservice@somerset.gov.uk or phoning 01823 357657.

Come along to a meeting. Drop-in events are being held in each district to discuss the proposals.

Date	Time	Venue	District
Wednesday 11th October 2017	10.30am – 6.30pm	The Hub, Minehead, Hopcott Rd, Minehead TA24 6DJ	West Somerset
Friday 13th October 2017	10.30am – 6.30pm	Hillside Children's centre, Eastwick Rd, Taunton TA2 7HD	Taunton Deane
Tuesday 31st October	10.30am – 6.30pm	Victoria Park Community Centre, Victoria Park Drive, Bridgwater, TA6 7AS	Sedgemoor
Thursday 2nd November	10.30am – 6.30pm	Vicarage Street Methodist Church, 69 Middle St, Yeovil BA20 1JB	South Somerset
Thursday 16th November 2017	10.30am – 6.30pm	Large Conference Room, Glastonbury Hub, Orchard Court, The Archers Way, Glastonbury, BA6 9JB.2FH	Mendip

The consultation will close on Friday 1st December 2017.

The analysis of the consultation will be published in January 2018 and used to inform a final decision to be taken by the Council's Cabinet in early 2018.

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Family Support Services and Children's Centre Consultation Questionnaire

We want to hear people's views about our proposals. Please read the consultation document and additional information and then answer the following questions about our approach and what the proposals mean for your area.

We would also welcome your feedback on the services that are important to you and how you would prefer to access them.

If you cannot fit your responses into the spaces provided please use the blank page at the back of this questionnaire.

This questionnaire will be anonymous and if you require any of the documentation in alternative languages or format please contact. Email: FamilySupportService@somerset.gov.uk or Phone 01823 357657

If you have a paper copy of the questionnaire, please either drop it off at any of the children's centres in Somerset or you can send it back via free post to the following address:

Somerset County Council
Family Support Service and Children's Centre consultation
FREEPOST NAT 9109
County Hall
Taunton TA1 4DY

The consultation closes on the 1st December 2017

1. Which of the following best describes you?

- Someone who uses family support services
- Member of the public
- Responding on behalf of an organisation or group (e.g. A school, Parish Council, Youth Club)

Please specify _____

Member of staff from:

- getset service
- Health Visiting service
- School nursing
- Other, Please specify _____

Our Approach

2. We propose developing a Family Support Service for children aged 0-19 years. This would include what we currently deliver in Children's Centres, family support services, Health Visitors and School Nursing Services. We would look to develop greater links with other services that families need and build stronger links with communities.

To what extent do you agree or disagree with this approach?				
Strongly agree	agree	not sure	disagree	strongly disagree

Any additional comments:

--

3. The Council has to make significant savings and wants to invest in support and services rather than buildings. To what extent do you agree with this approach?

To what extent do you agree or disagree with this approach?				
Strongly agree	agree	not sure	disagree	strongly disagree

Any additional comments:

--

4. We want to make more use of technology and create an easy to use online information service so that families receive the support that suits them best.

To what extent do you agree or disagree with this approach?				
Strongly agree	agree	not sure	disagree	strongly disagree

Any additional comments:

--

5. We would create 8 Family Centres in areas of greatest need. These centres would provide the same kind of support they do now and coordinate services in a wider network of places in local communities. This would include the use of libraries, people’s own homes, health centres, community halls and schools. The number of stand-alone Sure Start Children’s Centres would reduce by 16 but these would become part of the wider network delivering early childhood support for local families, for example nursery and school places.

To what extent do you agree or disagree with this proposal?				
Strongly agree	agree	not sure	disagree	strongly disagree

Any additional comments:

What it means in your area

6. To what degree do you support each of the district proposals? (Please provide an answer for the area/s that relate to you. You do not need to comment on all of them)

		Strongly agree	agree	not sure	disagree	strongly disagree
6a	Sedgemoor					
6b	Taunton Deane					
6c	West Somerset					
6d	South Somerset					
6e	Mendip					

Any additional comments:

Thank you for answering the questions on the proposals above. We would now welcome your feedback on the services you use and how you access them. The questions on the following pages will gather information that will be used to help us plan for the future and ensure services are relevant and can be accessed by our communities.

The services you use and how you access them

Current Services

7. Have you used any of the following family support services in the last 2 years?

(Please tick all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Childcare (nursery or childminder) | <input type="checkbox"/> Children's centres activities |
| <input type="checkbox"/> Family Support Workers from getset | <input type="checkbox"/> Family Support Workers from another organisation |
| <input type="checkbox"/> Health Visitors | <input type="checkbox"/> Parent Family Support Advisors from your school |
| <input type="checkbox"/> School Nurses | <input type="checkbox"/> Not Applicable |
| <input type="checkbox"/> Other please state _____ | |

Where

8. If you have accessed these services in the last two years, how did you access this support?

(please tick all that apply)

- | | |
|--|--|
| <input type="checkbox"/> At a children's centre | <input type="checkbox"/> At a community venue e.g. village hall or church hall |
| <input type="checkbox"/> At a GP surgery | <input type="checkbox"/> At home |
| <input type="checkbox"/> At school | <input type="checkbox"/> Nursery |
| <input type="checkbox"/> Using online facilities | <input type="checkbox"/> By text |
| <input type="checkbox"/> Not Applicable | <input type="checkbox"/> Other please state _____ |

9. Where do you think support should be provided to best meet your families' needs?

- | | |
|---|--|
| <input type="checkbox"/> At a children's centre | <input type="checkbox"/> At a community venue e.g. village hall or church hall |
| <input type="checkbox"/> At a GP surgery | <input type="checkbox"/> At home |
| <input type="checkbox"/> At school | <input type="checkbox"/> By text |
| <input type="checkbox"/> At a nursery | <input type="checkbox"/> Using online facilities |
| <input type="checkbox"/> Not Applicable | <input type="checkbox"/> Other please state _____ |

10. Do you access these services in the area in which you live?

- Yes No I travel further

Please specify how far you travel to access services and why?

Effectiveness

11a. With regard to family support services, have you been able to get the support you need?

- Yes No

11b. If no, what has stopped you from being able to access the help you need?

(please tick all that apply)

- Care arrangements prevent me from accessing services
 Opening hours didn't work for me
 Transport doesn't get me to where support is available
 I didn't know that help was available
 Other please state _____

11c. Have you any ideas about how these issues could be overcome?

Future Services

What is important

12. What type of support would you like to be able to access?

(Please tick all that apply)

- | | |
|---|---|
| <input type="checkbox"/> childcare (eg. nursery, pre-school or childminder) | <input type="checkbox"/> benefits advice |
| <input type="checkbox"/> bereavement support for children | <input type="checkbox"/> breastfeeding support |
| <input type="checkbox"/> child behaviour problems | <input type="checkbox"/> child development support |
| <input type="checkbox"/> difficulty getting child to attend school | <input type="checkbox"/> housing advice |
| <input type="checkbox"/> emotional support for children and young people | <input type="checkbox"/> keeping my child safe (including online) |
| <input type="checkbox"/> management of common childhood illnesses | <input type="checkbox"/> preventing child accidents |
| <input type="checkbox"/> reading, writing and maths skills for parents | <input type="checkbox"/> relationship support for parents |
| <input type="checkbox"/> sleeping problems (child) | <input type="checkbox"/> support for a child with disabilities |
| <input type="checkbox"/> support for parents returning to work | <input type="checkbox"/> support for young people |
| <input type="checkbox"/> health and wellbeing advice for myself | |
| <input type="checkbox"/> Other please state _____ | |

Where would it be accessed from

13. Where would you go for help and support regarding any concerns about your children?

(Please tick all that apply)

- an app if it were available
- children's centre
- childcare provider i.e. a nursery, pre-school or childminder
- community groups
- community venues such as church or village hall
- friends and family
- GP
- health centre
- library
- neighbours
- online e.g. NHS Choices, Somerset Choices
- school
- Voluntary sector organisations e.g. Homestart or Citizens Advice Bureau.

Please specify _____

Other

Please specify _____

When would it be available

14. If you are accessing services face to face, what time of the day best suits you?

(Please tick all that apply)

- Anytime
- During school time
- Weekday Mornings
- Weekday Afternoons
- Weekday Evenings only
- Weekends only

Thanks for taking the time to give your feedback.

**Please use the following questions to provide some information about you.
It will help us analyse the results of the consultation**

About you

15. Which area do you live in?

- Mendip Taunton Deane Sedgemoor
 West Somerset South Somerset

To help us understand your answers please provide the following information:

16. What is your home Postcode (optional) _____

17. Do you identify

- As a women As a man In some other way Prefer not to say

18. What is your age?

- 0-17 18-24 25-34 35-49
 50-64 65-79 80+ Prefer not to say

19. Do you consider yourself to have a disability or long term health condition?

- Yes No Prefer not to say

20. Do you provide care for anyone (for example a parent, child, other relative, elderly person, a friend or neighbour) who has any form of disability (sensory loss, physical, learning disability, mental health problem) or long term illness?

- Yes No Prefer not to say

21. Are you currently in a Marriage or Civil Partnership?

- Marriage Civil Partnership Single Prefer not to say

22. What are the ages of your children?

(Please specify how many children in each age bracket)

- 0-1 2-4 5-12 13-16 17-21 not applicable

23. What is your ethnic group?

- White Mixed and Multiple ethnic groups Asian Black/African/Caribbean
 Other ethnic group - please specify _____
 Prefer not to say

24. Are you in receipt of Universal Credit/Family Tax Credit?

- Yes No

25. Do you have access to the following?

(Please tick all that apply)

- car other form of transport (including public transport) mobile phone
 internet access

Family Support Service and Children's Centres Consultation

Have your say - summary of our proposals

We want to make some changes to the way that children and families get help and support in Somerset by creating a new Family Support Service.

If they go ahead, the changes would affect:

getset services which include Sure Start **Children's Centres** services. This covers everything from Family Support Workers who help with a range of family situations from dealing with behaviour and family relationships, to support for employment and housing, parenting skills, Stay and Play sessions, childminder drop-ins, young parent groups, working with teenagers – all the support we give to families with children aged up to 19.

Health Visitors – support all parents with children aged 0 to 5. They give advice and support on things like parenting, feeding babies and common illnesses for children.

School Nurses – support children aged 5-19. They run the child measurement programme, look after immunisations and give health advice usually in secondary schools.

Services and support will still be available, but how and where you get them could change.

Have your say

We have come up with proposals for a Family Support Service but before we make any changes we want to hear what people think. We will take people's views into account when a decision is made next year about what the service will look like and how it will work.

Please read this information and complete a questionnaire. More detailed information is available so please visit the web page below or ask in your children's centre www.somerset.gov.uk/familysupportandchildrenscentres
You can also attend drop-in sessions to discuss the plans and give your feedback.

How do things work now?

There are 24 Sure Start Children's Centres and these provide a full range of support. Another 17 children's centres still provide some of the services you will find in a full Sure Start Children's Centre, including school and nursery spaces.

Children's Centre services are also provided from community venues like village halls and libraries to run support sessions and groups, and we signpost parents to groups and sessions run by other organisations.

In many areas Health Visitors and School Nurses work in children's centres, but not all.



Why do we want to change?

To make it easier for people to get help and support, especially those who need it most. By concentrating services in the places which have the most need and making support available in more small venues in towns and villages, and in people's homes and online.

To bring together all the support that's available. So that it's more coordinated and works better. The council was recently given responsibility for Health Visitors and School Nurses so it makes sense to bring this all together.

To get more from the money we have. It's well-known that councils have less money. We want to reduce spending on running buildings so that we can invest in our staff and volunteers.

To help meet demand for school and nursery places. So that we can ensure families have access to a local free childcare offer and nursery places.

Our proposals

Our plan is for a single Family Support Service that brings together all the support mentioned above. We would make more use of community venues and do more in people's own homes and online.

Family Centres

Eight of the 24 Sure Start Children's Centres would become **Family Centres**. These would be located where the support is most needed and make sure needs across the whole of Somerset are met. The Family Centres would be a 'hub' for the surrounding area, coordinating support that can be provided in a wide range of community venues - where we expect many families to access support rather than travelling to a centre.

The other 16 Sure Start Children's Centres would become Linked Delivery Points still providing early childhood services for local families, for example nursery and school places.

Community venues and outreach

We would provide more support in community venues like village halls, libraries and doctors surgeries. We already do some of this but want to do much more to make it is easier for people to get support. Some of the linked delivery points would also be used to provide support, as well as school and nursery places.

Support in your own home

Health Visitors and Family Support Workers already do this, and we would want to do more in people's homes where it works.

Online

Technology is developing rapidly and more people have access to it. We want to make more support available online where it is suitable and what people want.

What does this mean for the support in my area?

The attached information shows how these proposals would look in your area. More detailed information is available online www.somerset.gov.uk/familysupportandchildrenscentres or ask in your children's centre.

Family Support Services and Children's Centre Consultation Questionnaire

We want to hear people's views about our proposals. Please read the consultation document and additional information and then answer the following questions about our approach and what the proposals mean for your area.

We would also welcome your feedback on the services that are important to you and how you would prefer to access them.

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Please specify _____

Member of staff from:

- getset service
- Health Visiting service
- School nursing
- Other, Please specify _____

Our Approach

2. We propose developing a Family Support Service for children aged 0-19 years. This would include what we currently deliver in Children's Centres, family support services, Health Visitors and School Nursing Services. We would look to develop greater links with other services that families need and build stronger links with communities.

To what extent do you agree or disagree with this approach?				
Strongly agree	agree	not sure	disagree	strongly disagree

Any additional comments:

--

3. The Council has to make significant savings and wants to invest in support and services rather than buildings. To what extent do you agree with this approach?

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Any additional comments:

What it means in your area

6. To what degree do you support each of the district proposals? (Please provide an answer for the area/s that relate to you. You do not need to comment on all of them)

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6b	Taunton Deane					
6c	West Somerset					
6d	South Somerset					
6e	Mendip					

Any additional comments:

Thank you for answering the questions on the proposals above. We would now welcome your feedback on the services you use and how you access them. The questions on the following pages will gather information that will be used to help us plan for the future and ensure services are relevant and can be accessed by our communities.

The services you use and how you access them

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(Please tick all that apply)

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|---|---|
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| <input type="checkbox"/> Family Support Workers from getset | <input type="checkbox"/> Family Support Workers from another organisation |
| <input type="checkbox"/> Health Visitors | <input type="checkbox"/> Parent Family Support Advisors from your school |
| <input type="checkbox"/> School Nurses | <input type="checkbox"/> Not Applicable |
| <input type="checkbox"/> Other please state _____ | |

Where

8. If you have accessed these services in the last two years, how did you access this support?

(please tick all that apply)

- | | |
|--|--|
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| <input type="checkbox"/> At a GP surgery | <input type="checkbox"/> At home |
| <input type="checkbox"/> At school | <input type="checkbox"/> Nursery |
| <input type="checkbox"/> Using online facilities | <input type="checkbox"/> By text |
| <input type="checkbox"/> Not Applicable | <input type="checkbox"/> Other please state _____ |

9. Where do you think support should be provided to best meet your families' needs?

- | | |
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| <input type="checkbox"/> At a GP surgery | <input type="checkbox"/> At home |
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| <input type="checkbox"/> At a nursery | <input type="checkbox"/> Using online facilities |
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10. Do you access these services in the area in which you live?

- Yes No I travel further

Please specify how far you travel to access services and why?

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11a. With regard to family support services, have you been able to get the support you need?

- Yes No

11b. If no, what has stopped you from being able to access the help you need?

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 Other please state _____

11c. Have you any ideas about how these issues could be overcome?

Future Services

What is important

12. What type of support would you like to be able to access?

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| <input type="checkbox"/> child behaviour problems | <input type="checkbox"/> child development support |
| <input type="checkbox"/> difficulty getting child to attend school | <input type="checkbox"/> housing advice |
| <input type="checkbox"/> emotional support for children and young people | <input type="checkbox"/> keeping my child safe (including online) |
| <input type="checkbox"/> management of common childhood illnesses | <input type="checkbox"/> preventing child accidents |
| <input type="checkbox"/> reading, writing and maths skills for parents | <input type="checkbox"/> relationship support for parents |
| <input type="checkbox"/> sleeping problems (child) | <input type="checkbox"/> support for a child with disabilities |
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- childcare provider i.e. a nursery, pre-school or childminder
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- community venues such as church or village hall
- friends and family
- GP
- health centre
- library
- neighbours
- online e.g. NHS Choices, Somerset Choices
- school
- Voluntary sector organisations e.g. Homestart or Citizens Advice Bureau.

Please specify _____

Other

Please specify _____

When would it be available

14. If you are accessing services face to face, what time of the day best suits you?

(Please tick all that apply)

- Anytime
- During school time
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17. Do you identify

- As a women As a man In some other way Prefer not to say

18. What is your age?

- 0-17 18-24 25-34 35-49
 50-64 65-79 80+ Prefer not to say

19. Do you consider yourself to have a disability or long term health condition?

- Yes No Prefer not to say

20. Do you provide care for anyone (for example a parent, child, other relative, elderly person, a friend or neighbour) who has any form of disability (sensory loss, physical, learning disability, mental health problem) or long term illness?

- Yes No Prefer not to say

21. Are you currently in a Marriage or Civil Partnership?

- Marriage Civil Partnership Single Prefer not to say

22. What are the ages of your children?

(Please specify how many children in each age bracket)

- 0-1 2-4 5-12 13-16 17-21 not applicable

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 Other ethnic group - please specify _____
 Prefer not to say

24. Are you in receipt of Universal Credit/Family Tax Credit?

- Yes No

25. Do you have access to the following?

(Please tick all that apply)

- car other form of transport (including public transport) mobile phone
 internet access

